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# CSNET Home Update v1.1 PRO features level 2

PRODUCT DEVELOPMENT EUROPE

Cooling & Heating

air

# — Content

1. Software updates: CSNET Home & Yutaki range
2. Mobile & Web App standard features
3. Web App - PRO features

# 1

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**Software updates**

**CSNET Home – Yutaki range**

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# CSNET Home: Apps and server update version 1.1

From 15<sup>th</sup> of November 2023, CSNET Home system has been updated to version 1.1:

- Mobile Apps updated on Apple Store and Google Play Store; current version is referenced 1.1.8
- CSNET Home server updated to version 1.1.0 then 1.1.1
- CSNET Home Web App updated to version 1.1.0 then 1.1.1 (with the server update)
- ATW-IOT-01 gateway updated to version H-0302

Thanks to all these updates, **several new features and changes on the Apps are introduced:**

- Enforced **security** level on Apps and Server
- **New PRO features** : management of **System Configuration Settings** (OTC settings and many others) in read and write mode
- New **Management of WIFI networks on mobile App** (through the IoT gateway)
- Many other improvements and corrections...

Some of these new features are also linked to **software updates on the Yutaki unit:**

- Software update of the Yutaki LCD controller and main PCB (refer to the technical bulletin EG-2023019, Heating software update, release pending)

Example: Managing the System Configuration Settings from CSNET Home PRO requires a complete update of the Yutaki and CSNET Home system (Yutaki main PCB and LCD updated + CSNET Home PRO version 1.1 (server and Web App) + updated ATW-IOT-01).

# Yutaki Range: software update November 2023

Yutaki software update (from EG-2023019, not distributed yet as production of Yutaki is currently stopped):

- **New firmware references** for Main PCB & LCD controller
- New functions available on Yutaki units
- **Some additional new functions** are also available with **CSNET Home**, and not commented in this APN.

	Unit	Previous software	New software
Indoor unit PCB	Yutaki S	H-0286	H-0289
	Yutaki SC		
	Yutaki M (Water cycle)		
	Yutaki H/HC		
	Mirror for YUTAKI M		
	Cascade Controller		
Indoor unit LCD	PC-ARFH2E	H-0258	H-0287
H-Link adaptor for Yutampo	ATW-HCD-01	H-0152	H-0306

The software versions commented above are the ones required to enjoy all the new functions of CSNET Home v1.1 and all level 2 PRO features, in addition to the new functions directly available with the updated Yutaki units. CSNET Home v1.1 can be used with any Yutaki unit, but some functions may not be available if the related Yutaki unit or IOT gateway is not up to date.

Software change	LCD update required	PCB update required	Unit Model					
			S	SC	M	H/HC	YMM-02	YCC-03
ATW-IOT-01 Compatibility	Yes	Yes	✓	✓	✓	✓	✓	N/A
Integration of Yutaki Heat Pump with Delta Dore Systems	Yes	No	✓	✓	✓	✓	✓	N/A
WP3 start-up for swimming pool operation	No	Yes	✓	✓	✓	✓	✓	✓
Seizure protection application	No	Yes	✓	✓	✓	✓	✓	✓
DHW Defrost for Yutaki SC units	No	Yes	N/A	✓	N/A	N/A	N/A	N/A
Water offset in points or gradient	Yes	No	✓	✓	✓	✓	✓	✓
Switch ON water circuits from wireless thermostats	Yes	No	✓	✓	✓	✓	✓	N/A
Display of the crankcase heater icon	Yes	Yes	✓	✓	✓	✓	✓	N/A
Power consumption chart colour change	Yes	No	✓	✓	✓	✓	✓	N/A
Seizure protection time change	Yes	No	✓	✓	✓	✓	✓	✓
Current water flow level	Yes	No	✓	✓	✓	✓	✓	N/A
Display of super heat discharge temperature (TDSH)	Yes	No	✓	✓	✓	✓	✓	N/A

✓ Software change improves the functionality for the given Unit Model

N/A Function not available for the given Unit Model

# Yutaki Range: software update November 2023

Yutaki range software update (from EG-2023019):

- **Current Yutaki models manufactured with the updated software are listed here:**
- First production schedule to be confirmed (January 2024?)
- Serial numbers to be confirmed, once production will be resumed.

Note: Update of existing / already installed units is possible, only for the models listed in the table presented on this slide, by a manual update of the main PCB and of the LCD controller. Update tools and firmware shall be requested to the EU technical support teams.

Model Type	Model Code	Description	Application
YUTAKI M Standard / Hydrosplit	7E352007 / 7E352107	RASM-4(V)R1E	From XX'23 Productions with s/n ≥
	7E352008 / 7E352108	RASM-5(V)R1E	
	7E352009 / 7E352109	RASM-6(V)R1E	
	7E352158	RASM-7R1E	
	7E352020 / 7E352120	RASM-4(V)RW1E	
	7E352021 / 7E352121	RASM-5(V)RW1E	
	7E352022 / 7E352122	RASM-6(V)RW1E	
Yutaki H/HC	7E352159	RASM-7RW1E	From XX'23 Productions with serial number ≥
	7E549958 / 7E549966	HWD-WE-220S(-K)	
YUTAKI S	7E545900	HWM-WE	From XX'23 Productions with serial number ≥
	7E475216	RWM-2.0R1E	
	7E475217	RWM-2.5R1E	
	7E475218	RWM-3.0R1E	
	7E475020	RWM-4.0N1E	
	7E475021	RWM-5.0N1E	
	7E475022	RWM-6.0N1E	
	7E475023	RWM-8.0N1E	
YUTAKI SC	7E475024	RWM-10.0N1E	From XX'23 Productions with serial number ≥
	7E483503 / 7E483516	RWD-2.0RW1E-220S(-K)	
	7E483504 / 7E483517	RWD-2.5RW1E-220S(-K)	
	7E483505 / 7E483518	RWD-3.0RW1E-220S(-K)	
	7E483507 / 7E483520	RWD-4.0NW1E-220S(-K)	
	7E483508 / 7E483521	RWD-5.0NW1E-220S(-K)	
	7E483509 / 7E483522	RWD-6.0NW1E-220S(-K)	

# CSNET Home v1.1: new features

Summary of the new functions for CSNET Home and software update requirements

CSNET Home Features		Required software update to run the new CSNET Home functions					
New CSNET Home function	Related CSNET Home App	Mobile App update v1.1	Web App update v1.1	Server update v1.1	ATW-IOT-01 update	Yutaki LCD update H-0287	Yutaki Main PCB update H-0289
Biometric login (Fingerprint / Face ID access)	Mobile Apps	Yes	-	-	-	-	-
Improved new user account creation (when using the web link to validate the account, mobile App displays automatically the login page)	Mobile Apps	Yes	-	-	-	-	-
Holiday mode - display of a "enjoy holidays" screen to avoid changing unit setting	Mobile Apps	Yes	-	-	-	-	-
Demo mode	Mobile Apps	Yes	-	-	-	-	-
App asking to configure weather forecast after login	Mobile Apps	Yes	-	-	-	-	-
Display power consumption data table	Mobile Apps	Yes	-	-	-	-	-
Get the available WiFi list from the IOT gateway	Mobile Apps	Yes	-	-	Yes	-	-
Management of non-WiFi Ready QR screen from router	Mobile Apps	Yes					
Improved layout on Web App, matching with the design of mobile App (global On/Off command, installation settings)	Web App	-	Yes	-	-	-	-

Yes: related software update is mandatory for this function

–: related software update is not necessary for this function

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Management of fixed water temperature setting	Mobile & Web Apps	Yes	Yes	-	-	-	-
Display of Timer icon on dashboard	Mobile & Web Apps	Yes	Yes	-	-	-	-
Display of Eco icon on dashboard	Mobile & Web Apps	Yes	Yes	-	-	-	-
Reset power consumption	Mobile & Web Apps	Yes	Yes	-	-	-	-
Factory reset of IOT gateway from App	Mobile & Web Apps	Yes	Yes	Yes	Yes	-	-
Holiday mode for DHW and SWP	Mobile & Web Apps	Yes	Yes	Yes	Yes	-	-
Holiday mode: restoring previous settings	Mobile & Web Apps	Yes	Yes	Yes	Yes	-	-
Management of Yutaki Automatic mode	Mobile & Web Apps	Yes	Yes	Yes	Yes	Yes	Yes
Management of Boost mode for DHW	Mobile & Web Apps	Yes	Yes	Yes	Yes	Yes	Yes
Email notification when account is locked by too many login failures	Mobile & Web Apps	-	-	Yes	-	-	-
Contact information (email) per country added to the Apps	Mobile & Web Apps	Yes	Yes	-	-	-	-

**Yes:** related software update is mandatory for this function

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Displaying unit capacity	PRO features	-	Yes	Yes	Yes	-	Yes
Display of PCB / LCD Software	PRO features	-	Yes	-	Yes	Yes	Yes
System configuration settings of LCD controller available in CSNET Home PRO menu (read & write)	PRO features	-	Yes	Yes	Yes	Yes	Yes
Country management summary view, for PRO Admins	PRO features	-	Yes	Yes	-	-	-
List of automatic emails sent by the system	PRO features	-	Yes	Yes	-	-	-
Improved order log with timer and holiday mode orders + new filters	PRO features	-	Yes	Yes	Yes	-	-
Manual fields for unit model and serial number	PRO features	-	Yes	Yes	-	-	-
Country filter on installation list	PRO features	-	Yes	Yes	-	-	-
List of all the users for admin profiles	PRO features	-	Yes	Yes	-	-	-
List of users and installations for service companies and distributors	PRO features	-	Yes	-	-	-	-
Revoke function for admin profiles to cut the link between companies and installations	PRO features	-	Yes	Yes	-	-	-
WiFi level quality on IOT gateway status	PRO features	-	Yes	Yes	Yes	-	-

Yes: related software update is mandatory for this function  
 “-”: related software update is not necessary for this function

# CSNET Home v1.1: new features

## Notes about other features:

Compatibility with **Cascade Controller** (ATW-YCC-03) and compatibility with **multi-Yutaki systems** is postponed to the next major update of CSNET Home (version 1.2, time to market to be confirmed).

**Additional improvements** of the interface are considered for the next updates of CSNET Home:

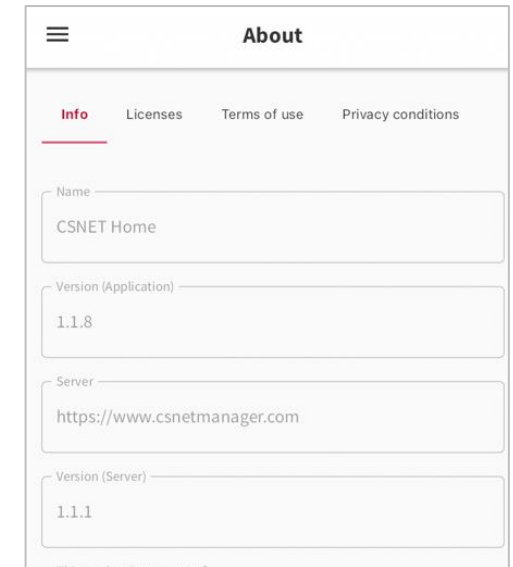
- Complementary information about the WiFi signal strength
- Improved export data file.
- Reading ODU PCB firmware version
- Automatic maintenance report for installations
- Improved alarm log page
- Energy performance data, in addition to the power consumption data
- Email notification in case of disconnected gateway
- ...

Please note this is a list of intentions, not a firm commitment to get all these new features available in the next CSNET Home update.

# CSNET Home: release of the new features

## Current status as of CSNET Home system

- Mobile Apps updated on Apple Store and Google Play Store; current version is referenced 1.1.8
- CSNET Home server running version 1.1.1
- CSNET Home Web App version 1.1.1 (with the server update)
- ATW-IOT-01 gateway updated to version H-0302 (all connected devices are up to date)



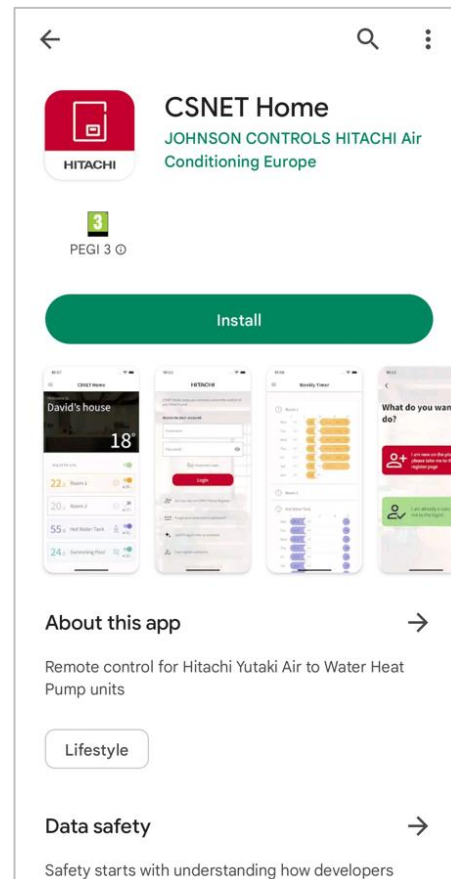
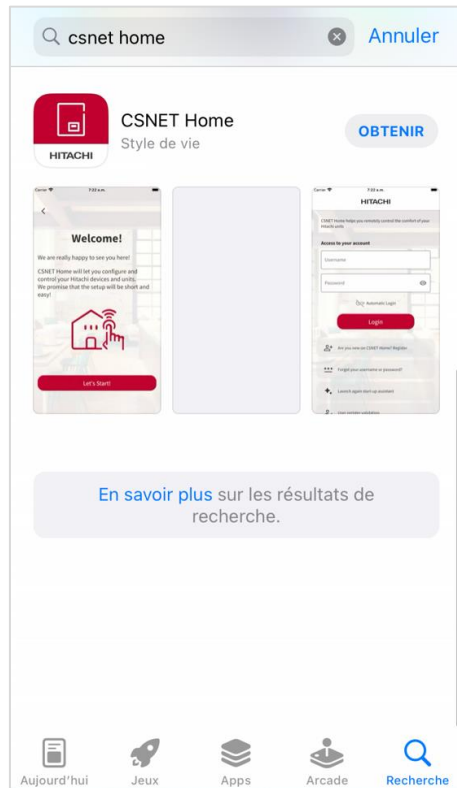
## Caution related to the Yutaki software update – Management of the “System Configuration Settings” (OTC settings):

- This feature require a **full update of CSNET Home system (App, server, gateway) + update of the Yutaki main PCB + LCD controller**
- The first updated Yutaki units delivered from factory should be manufactured in the coming months (to be confirmed)
- For already existing units, a manual update of the Yutaki main PCB + LCD controller is necessary (refer to [slide 6](#) for the list of related Yutaki models)
- Specific tools are necessary for this update (ISP310 writer for Main PCB, Renesas Flash programmer v3.08 + Flash-writer E2LITE for PC-ARFH2E)

# CSNET Home Apps update

Release of the update v1.1 on the stores: from 15<sup>th</sup> of November 2023

The release is done **without any limitation** related to the country or area of the world (175 countries targeted for iOS, 174 for Android).



**Minimum O.S. versions for CSNET Home v1.1.8**

Apple devices: **iOS 15** (iPhone 6 SE)

Android devices: **Android 8**



# 2

**New CSNET Home features**

**Mobile & Web App standard features**

# CSNET Home v1.1: new mobile & Web App features

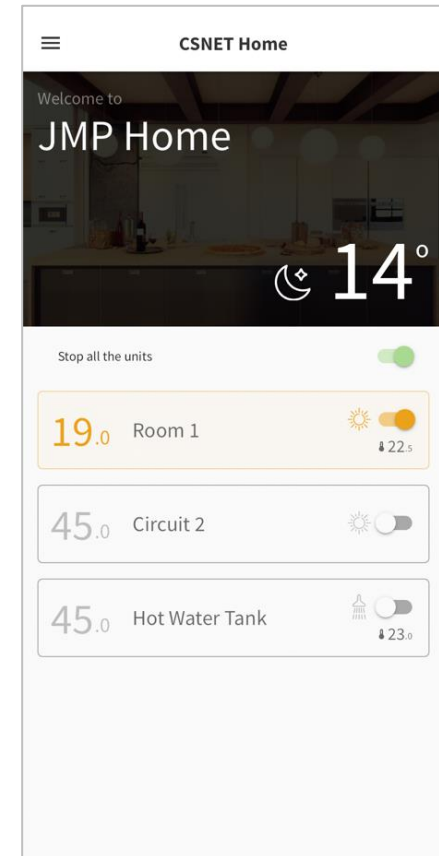
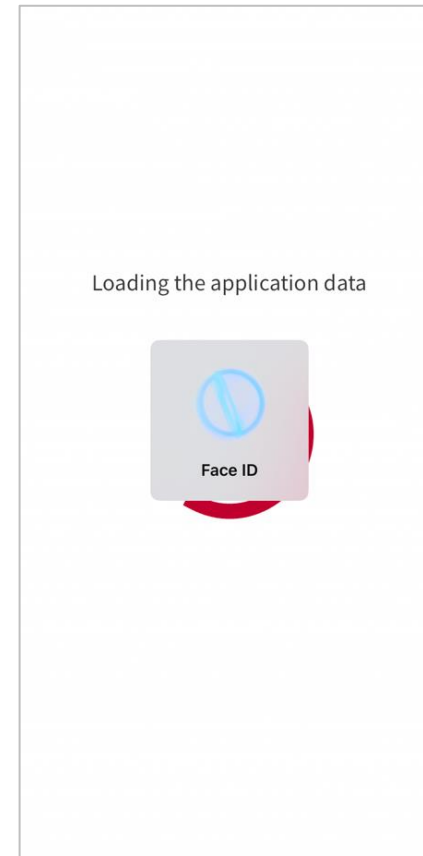
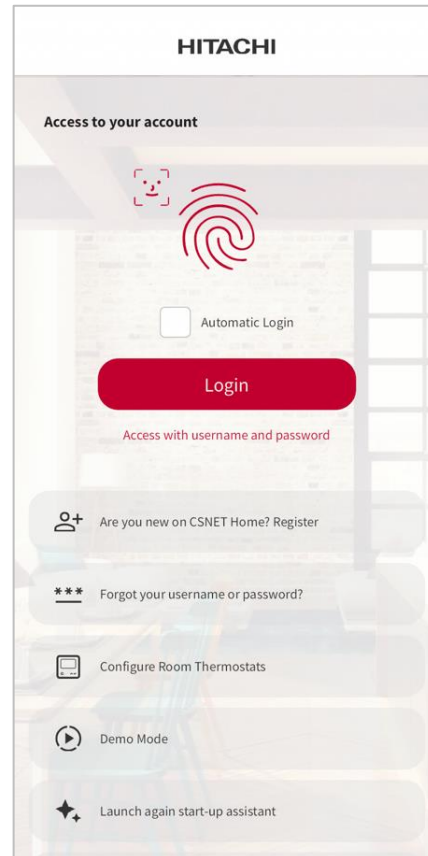
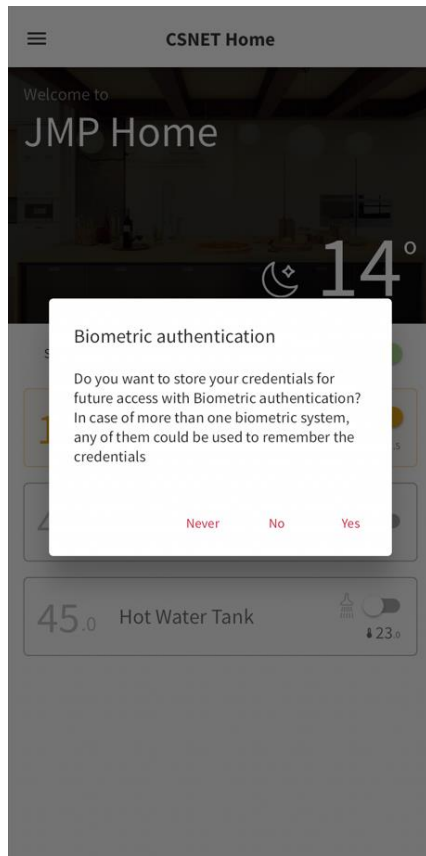
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Holiday mode - display of a "enjoy holidays" screen to avoid changing unit setting	Mobile Apps	Yes	-	-	-	-	-
Demo mode	Mobile Apps	Yes	-	-	-	-	-
App asking to configure weather forecast after login	Mobile Apps	Yes	-	-	-	-	-
Display power consumption data table	Mobile Apps	Yes	-	-	-	-	-
Get the available WiFi list from the IOT gateway	Mobile Apps	Yes	-	-	Yes	-	-
Management of non-WiFi Ready QR screen from router	Mobile Apps	Yes					
Improved layout on Web App, matching with the design of mobile App (global On/Off command, installation settings)	Web App	-	Yes	-	-	-	-

Yes: related software update is mandatory for this function  
 " - ": related software update is not necessary for this function

# CSNET Home v1.1: new mobile App features

## Biometric login option



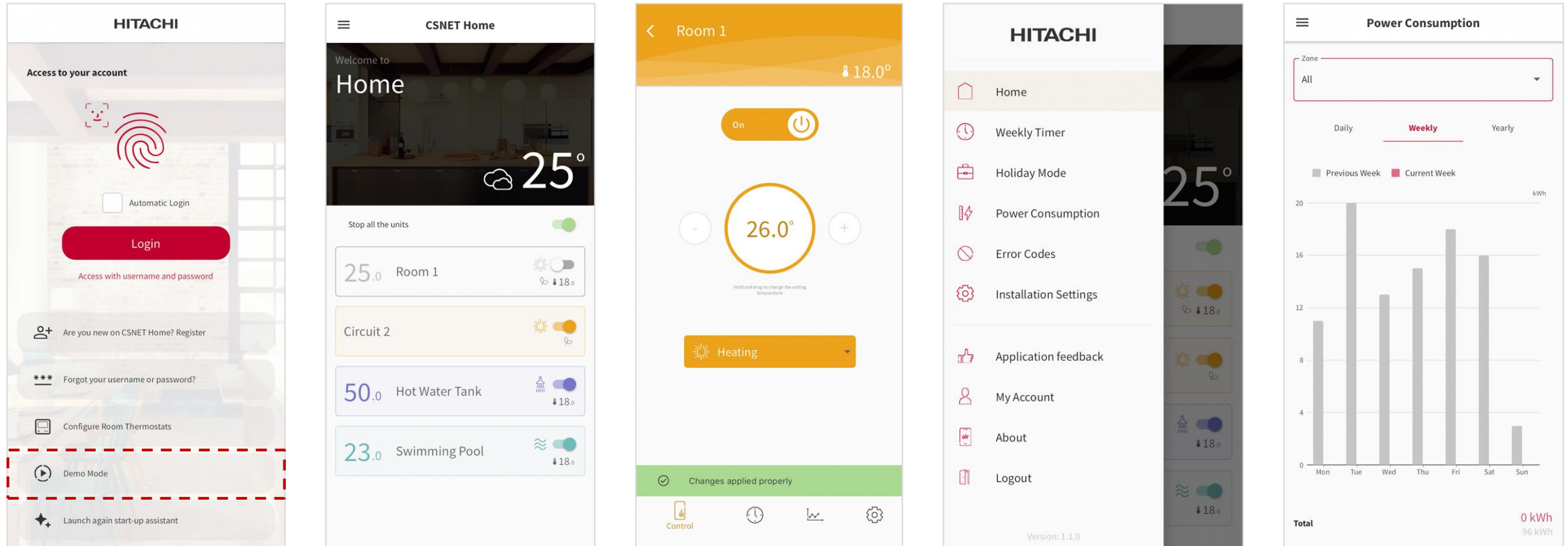
After the first manual login, App will propose the user to setup the biometric authentication method.

Depending on the features of the mobile phone, fingerprint or face ID may be used.

Once done, it is no longer necessary to input login and password on App. This feature can also be combined with the automatic login.

# CSNET Home v1.1: new mobile App features

## Demo mode



Demo mode is now available from the connection menu of the mobile App.

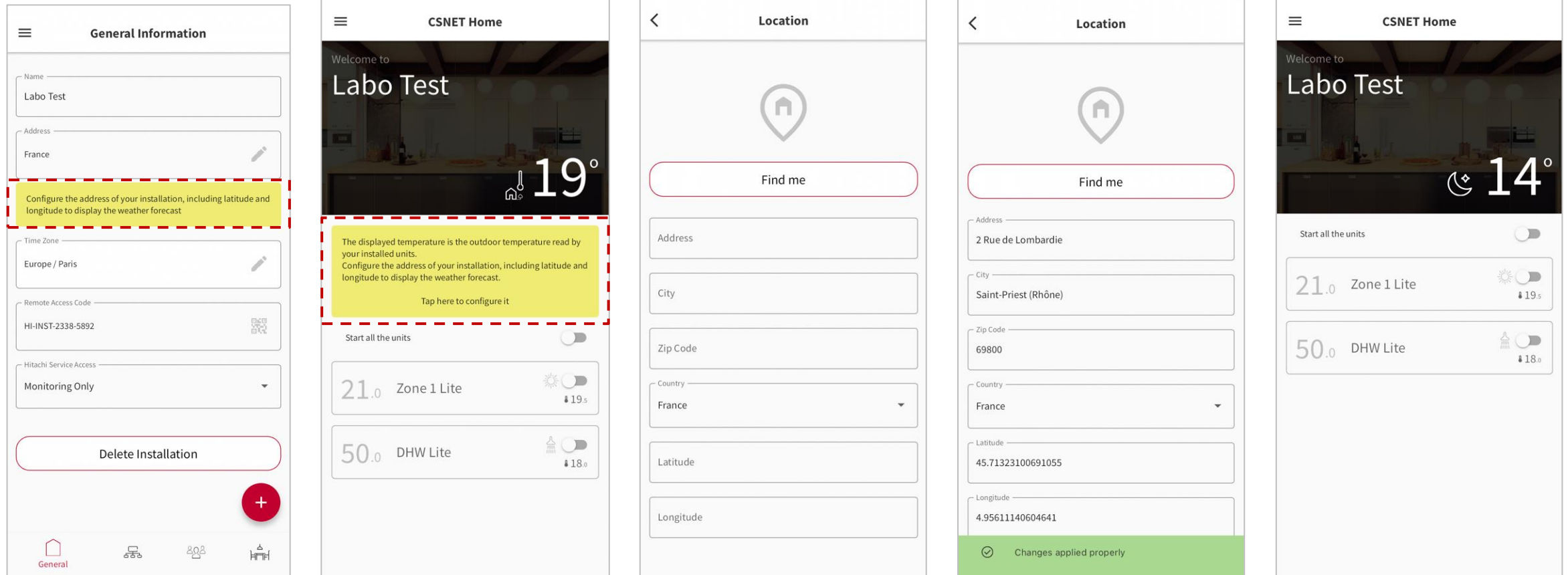
All the zones are available, with and without RTU. Commands can be submitted, updated settings are displayed on App.

Fake power consumption data are also loaded to be displayed on the App.



# CSNET Home v1.1: new mobile App features

## Weather forecast and accurate location information

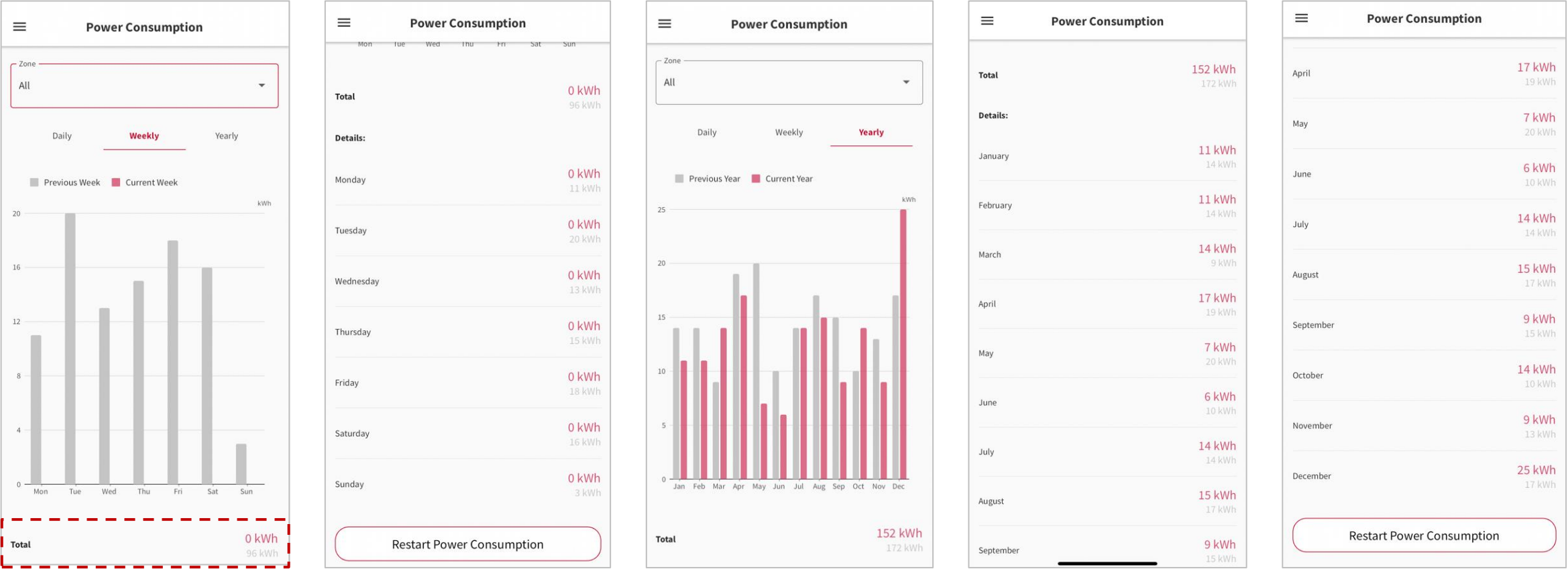


When an installation is created, its accurate address is not defined. By default, the outdoor temperature displayed on App is the one measured by the outdoor unit.

By configuring the accurate address of the installation (use the “Find me” function to get the automatic accurate location detected), outdoor temperature read by outdoor unit will be replaced by the weather forecast related to the location (Internet widget, displaying outdoor temperature and weather icon).

# CSNET Home v1.1: new mobile App features

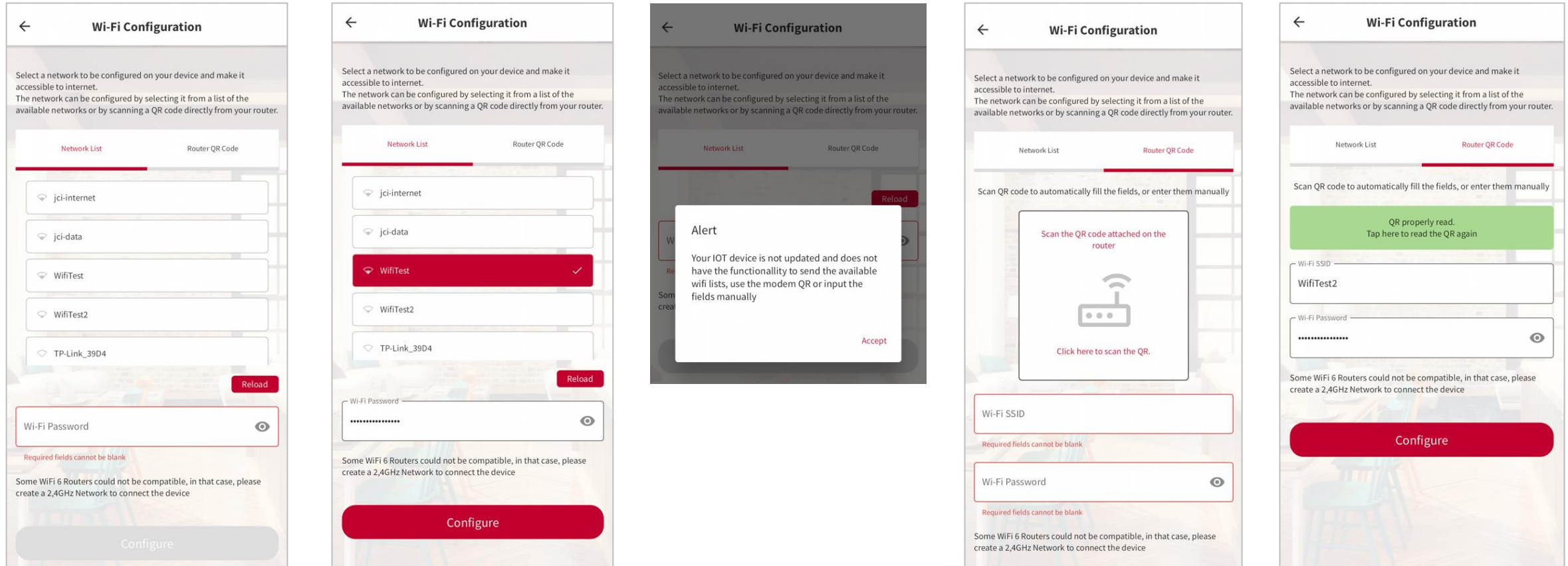
## Power consumption data table



Power consumption data is displayed with a graphic view by default.  
A complementary table is now available below this graph, giving the related power consumption by hour, day or month.  
A new function is available to reset the power consumption (start from zero again): use the "Restart Power Consumption" button if necessary.

# CSNET Home v1.1: new mobile App features

## List of WiFi networks from the IOT gateway



When configuring the connection of the IOT gateway to the house WiFi network, getting the list of available WiFi network may be limited by the smartphone (iOS). A new feature is now available with the last version of the gateways, allowing to get the list of WiFi networks directly from the gateway and not from the smartphone. If the IOT gateway is not up to date (warning message displayed), the SSID of the WiFi network shall be updated manually or by scanning a QR code. IOT gateways can be updated by JCH-ES factory team only.

# CSNET Home v1.1: Web App features

## Improved design of Web App

Start all the units ☐

21.0 Room 1 23.0° ☐

32.0 Circuit 2 ☐

37.0 Hot Water Tank 24.0° ☐

Stop all the units ☒

21.0 Room 1 23.0° ☒

32.0 Circuit 2 ☒

37.0 Hot Water Tank 24.0° ☒

### CSNET Home

- JMP Home
- Weekly Timer
- Holiday Mode
- Power Consumption
- Error Codes
- Installation Settings

### Installation Settings

General Devices Users Zones

**Name**  
JMP Home

**Address**  
2 Av. Urbain le Verrier

**Latitude**  
45.713087

**Time Zone**  
Europe/Paris

**City**  
Saint-Priest (Rhône)

**Longitude**  
4.9560623

**Country**  
France

**Zip Code**  
69800

**Remote Access Code**  
HI-INST-0104-5488

**Hitachi Service Access**  
Control & Monitoring

Generate New Code

Remove Access

Add an Installation

Delete Installation

### General Information

Name  
House of Martin

Address  
France

Time Zone  
Europe / Paris

Remote Access Code  
HI-INST-0128-4038

Hitachi Service Access  
Monitoring Only

Delete Installation

General

“Installation Settings” menu from web App was redesigned to match the design of the mobile App.

Several pages and functions of the Web App have been updated in order to use the same concept design as the mobile App. Some examples:

- General On/Off command button on Home page
- General menu
- Installation Settings menu

# CSNET Home v1.1: new features

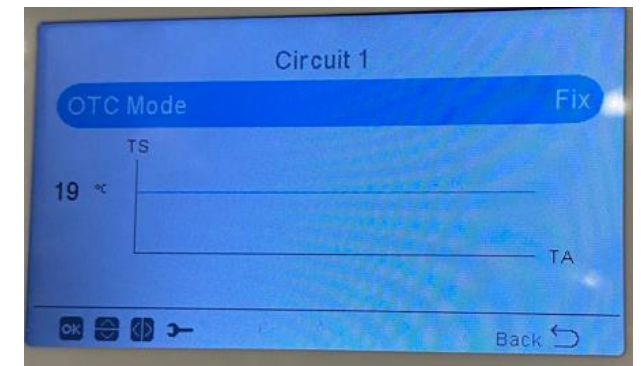
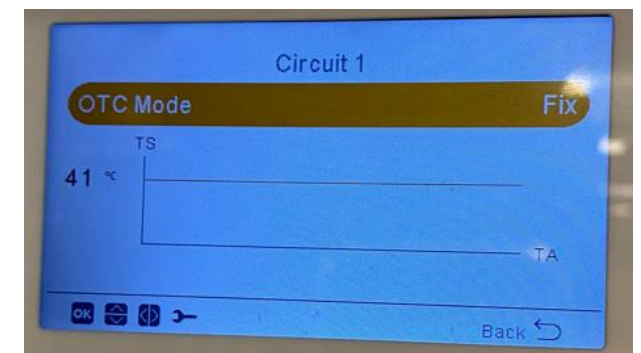
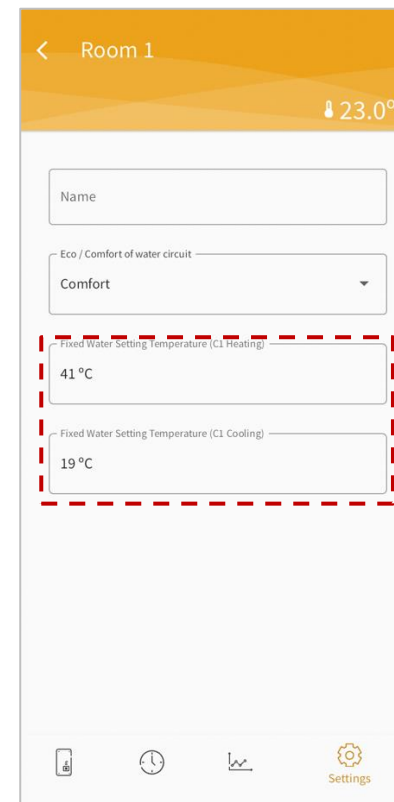
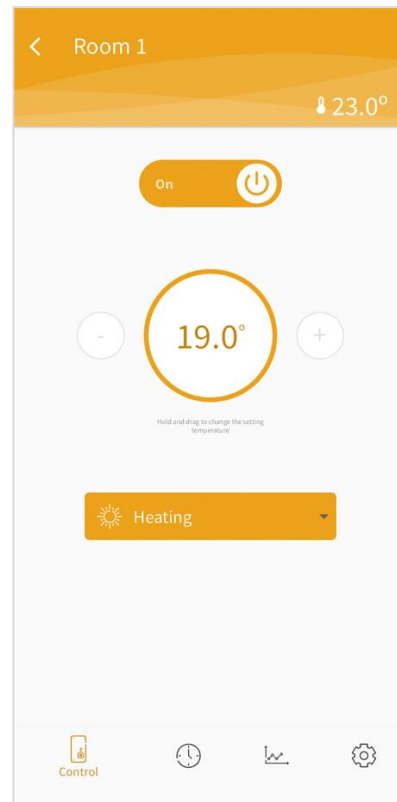
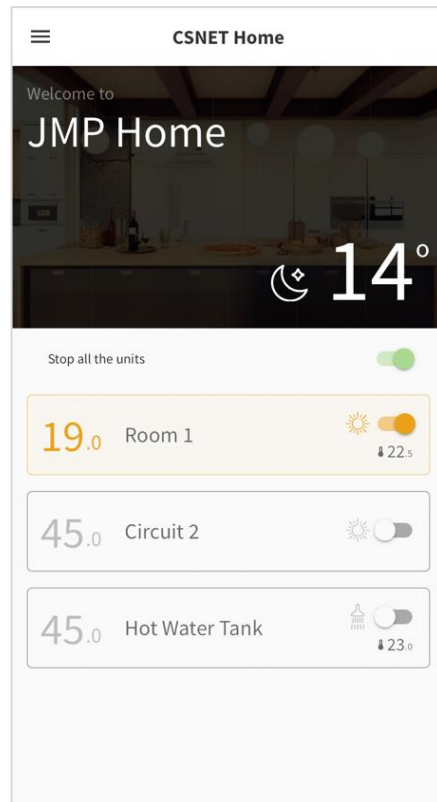
Summary of the new functions for CSNET Home and software update requirements

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New CSNET Home function	Related CSNET Home App	Mobile App update v1.1	Web App update v1.1	Server update v1.1	ATW-IOT-01 update	Yutaki LCD update H-0287	Yutaki Main PCB update H-0289
Management of fixed water temperature setting	Mobile & Web Apps	Yes	Yes	-	-	-	-
Display of Timer icon on dashboard	Mobile & Web Apps	Yes	Yes	-	-	-	-
Display of Eco icon on dashboard	Mobile & Web Apps	Yes	Yes	-	-	-	-
Reset power consumption	Mobile & Web Apps	Yes	Yes	-	-	-	-
Factory reset of IOT gateway from App	Mobile & Web Apps	Yes	Yes	Yes	Yes	-	-
Holiday mode for DHW and SWP	Mobile & Web Apps	Yes	Yes	Yes	Yes	-	-
Holiday mode: restoring previous settings	Mobile & Web Apps	Yes	Yes	Yes	Yes	-	-
Management of Yutaki Automatic mode	Mobile & Web Apps	Yes	Yes	Yes	Yes	Yes	Yes
Management of Boost mode for DHW	Mobile & Web Apps	Yes	Yes	Yes	Yes	Yes	Yes
Email notification when account is locked by too many login failures	Mobile & Web Apps	-	-	Yes	-	-	-
Contact information (email) per country added to the Apps	Mobile & Web Apps	Yes	Yes	-	-	-	-

Yes: related software update is mandatory for this function  
 “-”: related software update is not necessary for this function

# CSNET Home v1.1: new mobile + web App features

## Management of fixed water temperature settings by end users



Space heating / cooling zone **with** room thermostat:

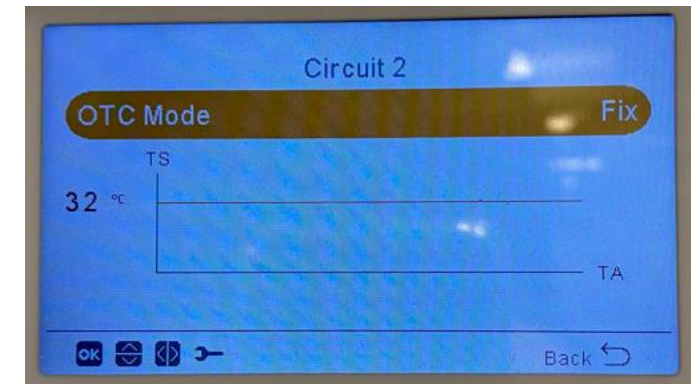
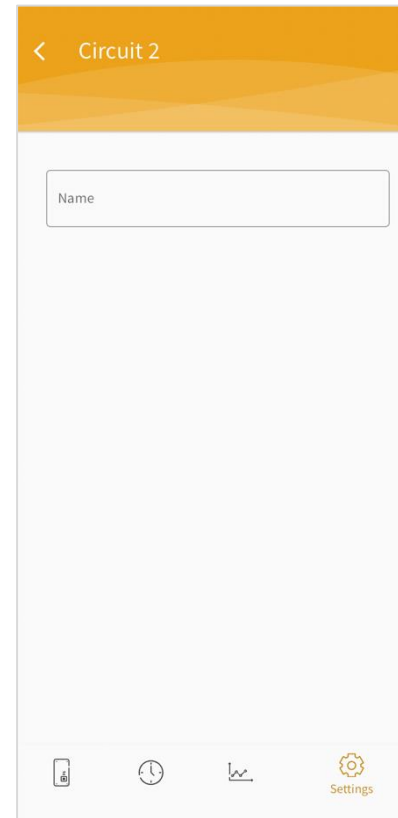
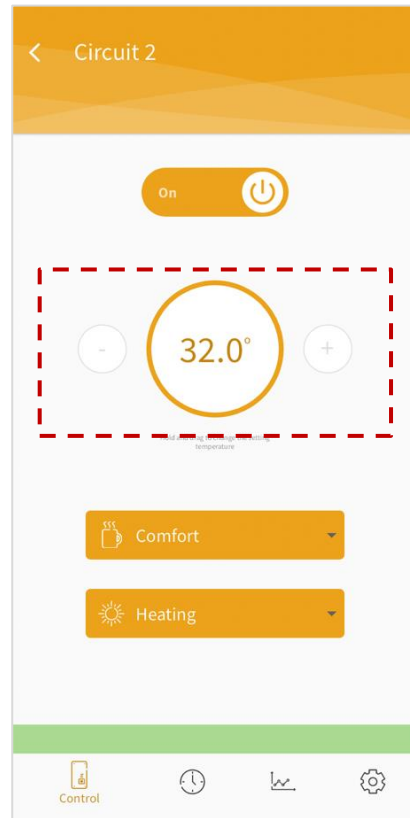
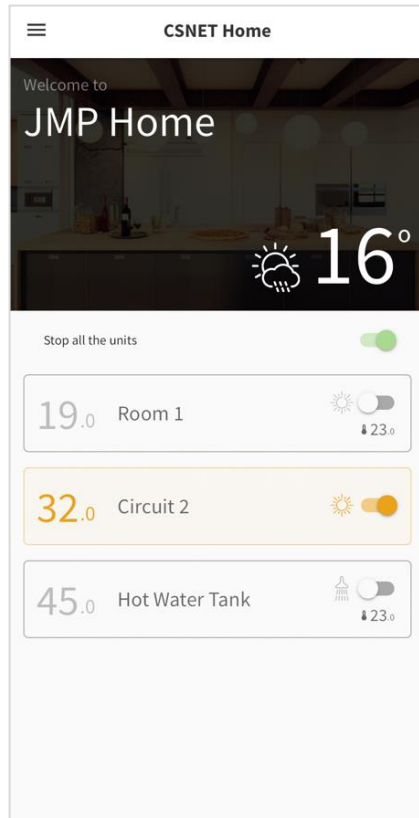
- On home page, the room temperature set point + current room temperature is displayed.
- In the zone focus, the "Control" panel is related to the room temperature set point.
- The zone "Settings" panel now proposes the fixed water temperature settings, for any standard user, for the related modes with fixed water control.
- These settings are available for the zones and operation modes setup with "Fixed water temperature control". If another OTC setting is used, these settings are not available.

Note: CSNET Home v1.1.1 update is correcting some issues related to these settings.



# CSNET Home v1.1: new mobile + web App features

## Management of fixed water temperature settings by end users

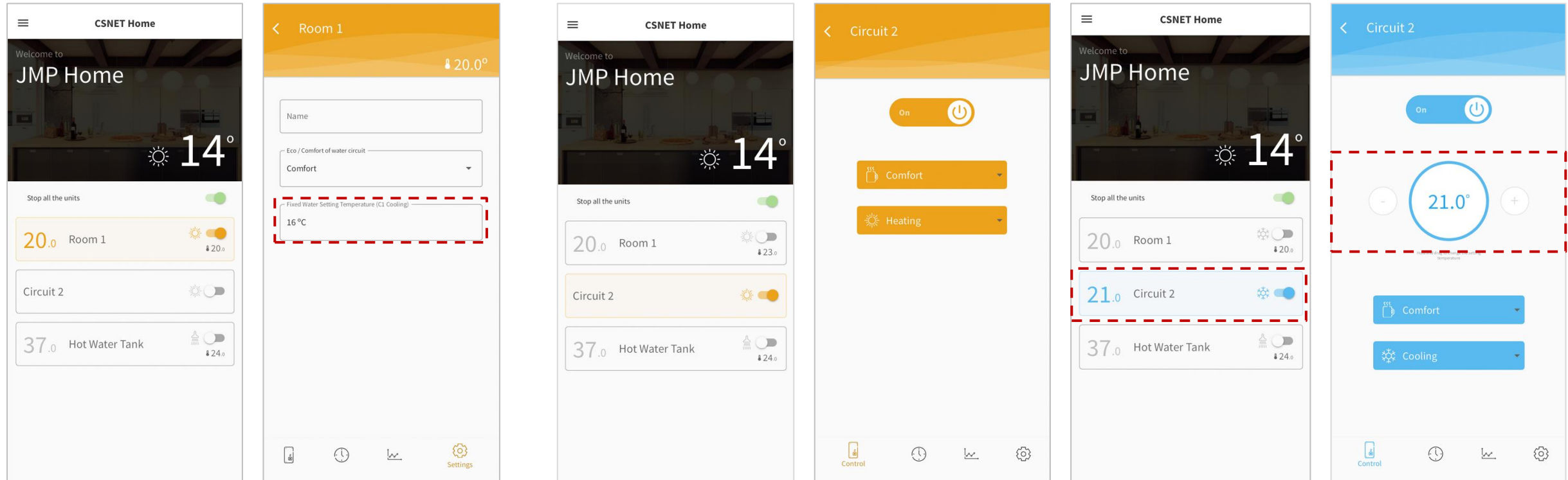


Space heating / cooling zone **without** room thermostat:

- On home page, the current fixed water temperature set point is displayed (if OTC is not fixed temperature, no temperature is displayed)
- In the zone focus, the “Control” panel is related to the fixed water temperature set point, for the current operation mode
- In the zone “Settings” panel, water temperature set point are not displayed, to avoid a duplicated information (may be reconsidered for a next update)
- These settings are available for the zones and operation modes setup with “Fixed water temperature control”. If another OTC setting is used, these settings are not available.

# CSNET Home v1.1: new mobile + web App features

## Management of fixed water temperature settings by end users



Zone 1 **with** RTU, heating OTC=gradient, cooling OTC=fixed water temp.  
Fixed water set point is only displayed for cooling mode (Settings page)

Zone 2 **without** RTU, heating OTC=gradient, cooling OTC=fixed water temp.  
Fixed water set point is only displayed for cooling mode (home page + Control page)

Space heating / cooling zone **if OTC setting is different than "fixed water temperature"** for heating or cooling mode:

- OTC settings different than "Fixed water temperature" are not displayed to the end user
- Fixed water set point is displayed only for the operation mode configured with OTC = Fixed water temperature

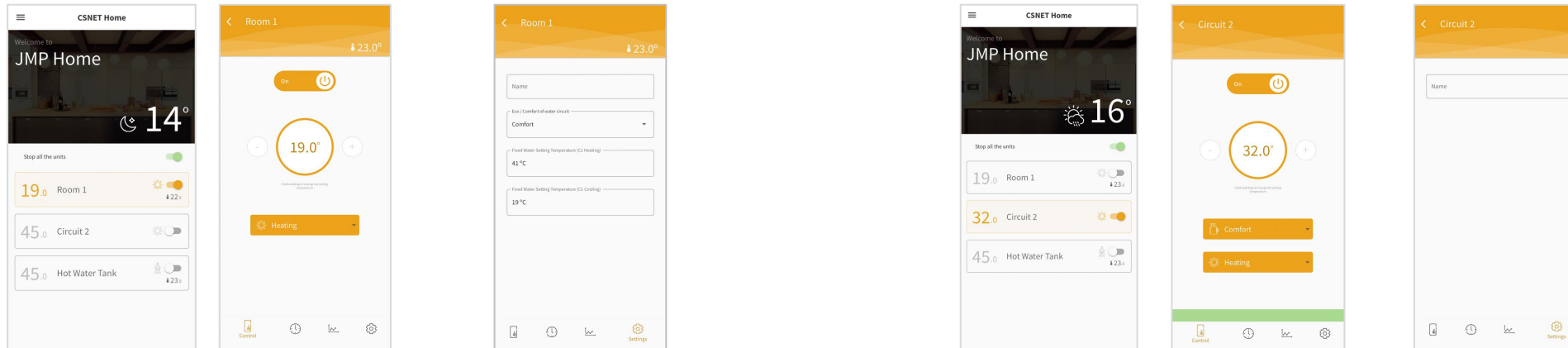


# CSNET Home v1.1: new mobile + web App features

## Management of fixed water temperature settings by end users

Zone <b>with</b> Room Thermostat	
Home & Controls pages	Settings page
Room temperature setting Current room temperature	Fixed water temperature setting per operation mode (if OTC is fixed water temp.)

Zone <b>without</b> Room Thermostat	
Home & Controls pages	Settings page
Fixed water temperature set point for the current operation mode (if OTC = fixed water temp.)	No OTC settings displayed



### Summary of the application cases:

- Fixed water temperature setting is displayed on mobile apps only if this OTC mode is selected
- Display per operation mode, when RTU is used
- Display only for the current operation mode when no RTU is used

# CSNET Home v1.1: new mobile + web App features

## Management of OTC settings by end users

Settings	App	Status in App version 1.1	Comment
Reading and setting Fixed Water Set Point	Mobile Apps	Available for any user (owner and invited user)	In future updates of CSNET Home, possibility to configure the access to these settings as a user privilege
	Web App	Available for any user (owner and invited user)	
	PRO features	Available for PRO users	New feature of CSNET Home v1.1
Reading and setting OTC parameters (points & gradient OTC)	Mobile Apps	Not available, for any user	Some settings to be added for the end user in future update of CSNET Home
	Web App	Not available, for any user	
	PRO features	Available for PRO users only	New feature of CSNET Home v1.1

### With CSNET Home v1.1:

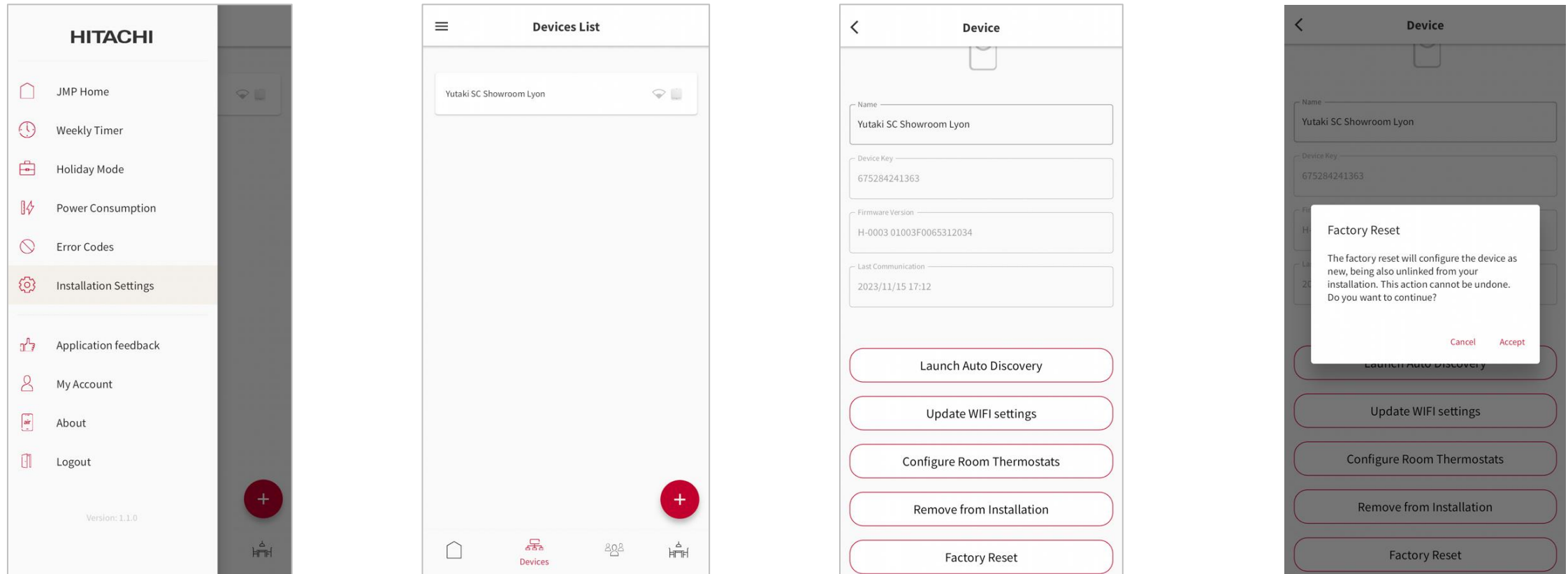
- The Fixed Water Temp. settings are available for all the users of one installation (owner and invited users), from mobile and Web Apps (end user view)
- In the PRO features, control of all the OTC settings is added for all PRO users (Hitachi admins, Service Partners and Distributor users)
- In mobile Apps, it not possible to read or set the other OTC settings (gradient, points), for any user

### Future updates of CSNET Home:

- It is considered adding more OTC settings to the end users view, from mobile and Web Apps.
- Access to these OTC setting as a user privilege

# CSNET Home v1.1: new mobile + web App features

## Factory reset of the IOT gateway

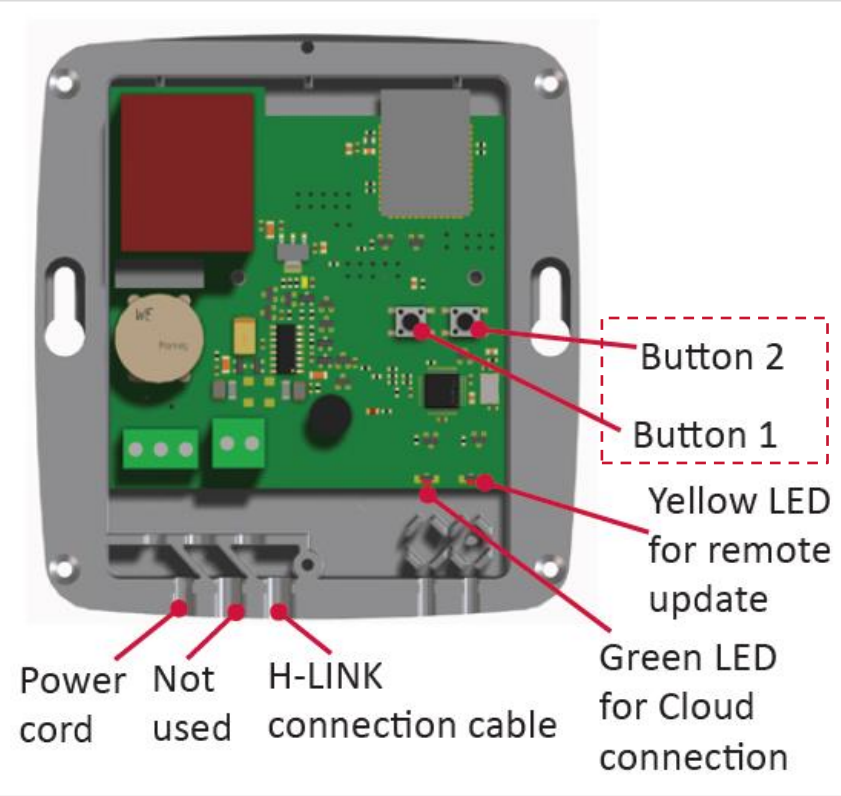


- New function available on mobile and Web app
- Allows to reset the IOT gateway to its factory settings from the App: WiFi settings, Yutaki unit configuration, installation settings are erased, gateway is removed from the current installation.
- No action on the push buttons of the gateway, but the IOT gateway must be online to run this function
- Reminder about the push buttons on next slides.



# Reminder - Presentation of ATW-IOT-01

## Hardware details – push buttons



Button 1	Button 2	Action	Comments
15 sec	-	WiFi reset	Pressing button 1 during 15 seconds will reset the WiFi settings of the device: SSID and related password are cleared from ATW-IOT-01.
15 sec	15 sec	Factory reset	Pressing button 1 & 2 during 15 seconds will reset the WiFi settings of the device + erase the customer's data stored in the gateway (unit HLINK address).

The push buttons on the gateway can be used as a secondary way to manage a gateway, especially when one device shall be installed on another site, after a first commissioning.

These actions are not necessary when trying to link one gateway with one user account.

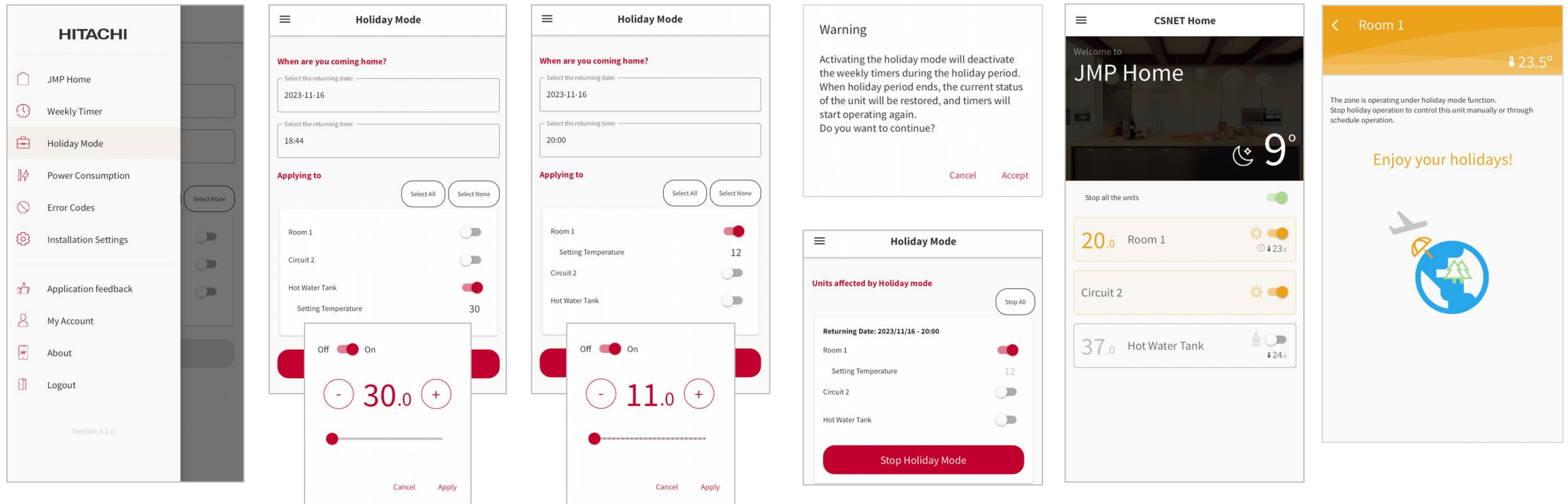
Other actions can be done from CSNET Home App directly to manage one gateway:

- Pair it to a new WiFi network
- Discover again the unit / zones of the related Yutaki unit
- Delete a gateway from one user account
- Reset a gateway to factory settings

Note: The factory reset from the push buttons and from the App are expected to have the same actions on the system

# CSNET Home v1.1: new mobile + web App features

## New Holiday mode settings and control concept

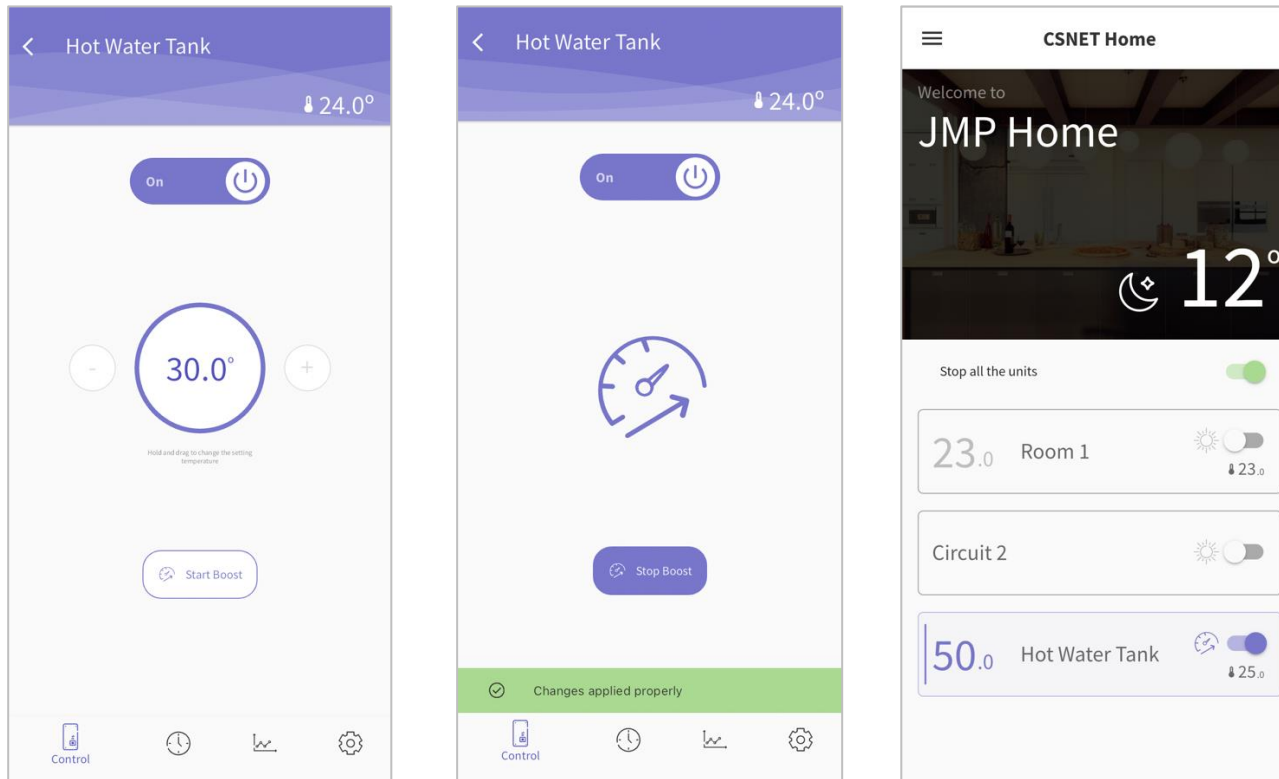


New options are available for the Holiday Mode:

- It can be applied to Domestic Hot Water tank and Swimming pool, with specific settings (OFF or water temperature setpoint)
- If the weekly timer is activated on a zone, it is deactivated during the absence period and activated again at the end of the holiday mode.
- Zone settings are restored to their original status when holiday mode is finished (On/Off, operation mode, temp. setting).
- Once applied to a zone, this zone can no longer be manually controlled unless Holiday mode is deactivated: new pages to comments this status ("Enjoy your holidays!").

# CSNET Home v1.1: new mobile + web App features

## Boost mode for DHW



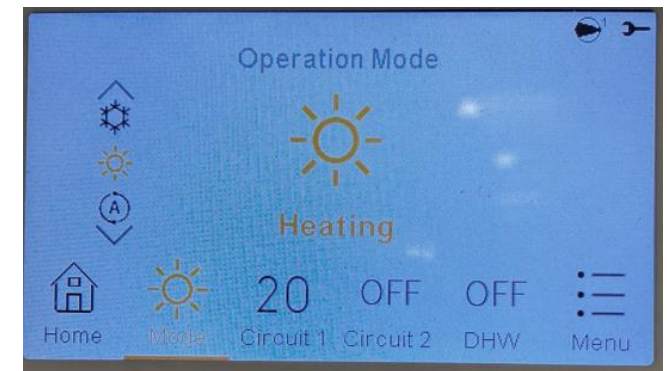
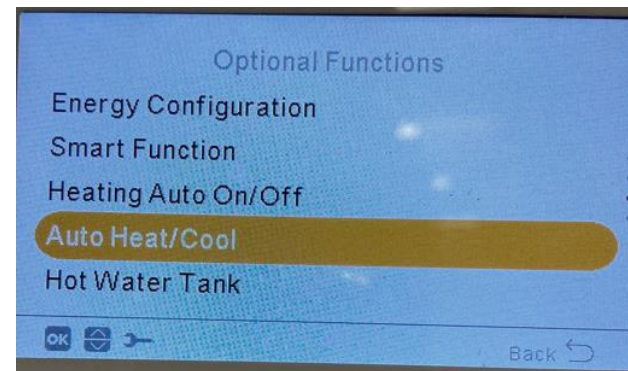
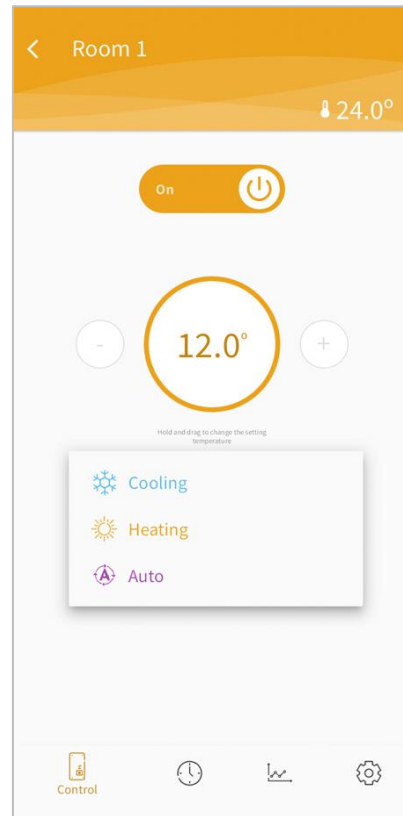
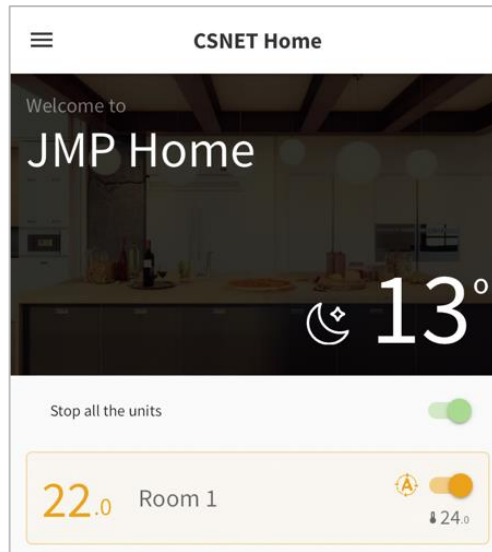
Boost mode for DHW can be set from App:

- It must be configured on the Yutaki unit as “Push” option (button to push on LCD controller)
- Once done, it can be triggered from App, with a specific icon displayed on DHW menu and Home page.
- Boost Temperature setting is applied.
- These settings can be managed from CSNET Home PRO.



# CSNET Home v1.1: new mobile + web App features

## Auto Cool/Heat mode for Space heating zones

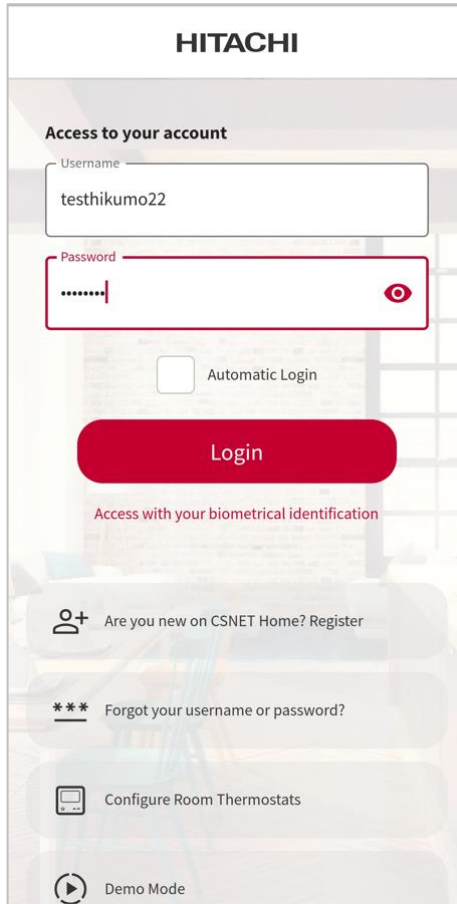


Auto Cool/Heat operation mode can be applied to the Yutaki space heating zone, from LCD controller or from the App

- Auto Cool/Heat mode must be activated from the optional function menu on LCD controller
- Once done, it can be applied to the space heating zones, as a standard operation mode
- Auto Cool/Heat option can be activated from CSNET Home PRO.

# CSNET Home v1.1: new mobile + web App features

Notification by email in case of repeated wrong login



HITACHI

Access to your account

Username  
testhikumo22

Password  
.....

☐ Automatic Login

Login

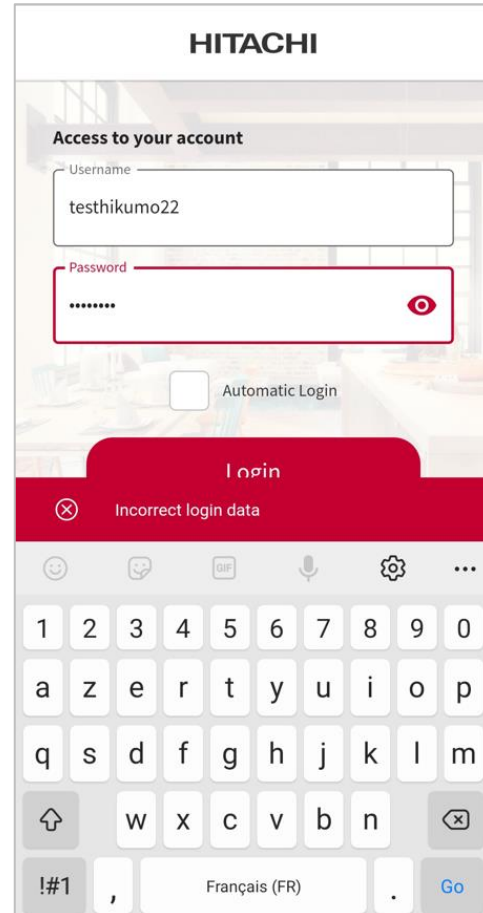
Access with your biometrical identification

+ Are you new on CSNET Home? Register

\*\*\* Forgot your username or password?

Configure Room Thermostats

Demo Mode



HITACHI

Access to your account

Username  
testhikumo22

Password  
.....

☐ Automatic Login

Login

Incorrect login data

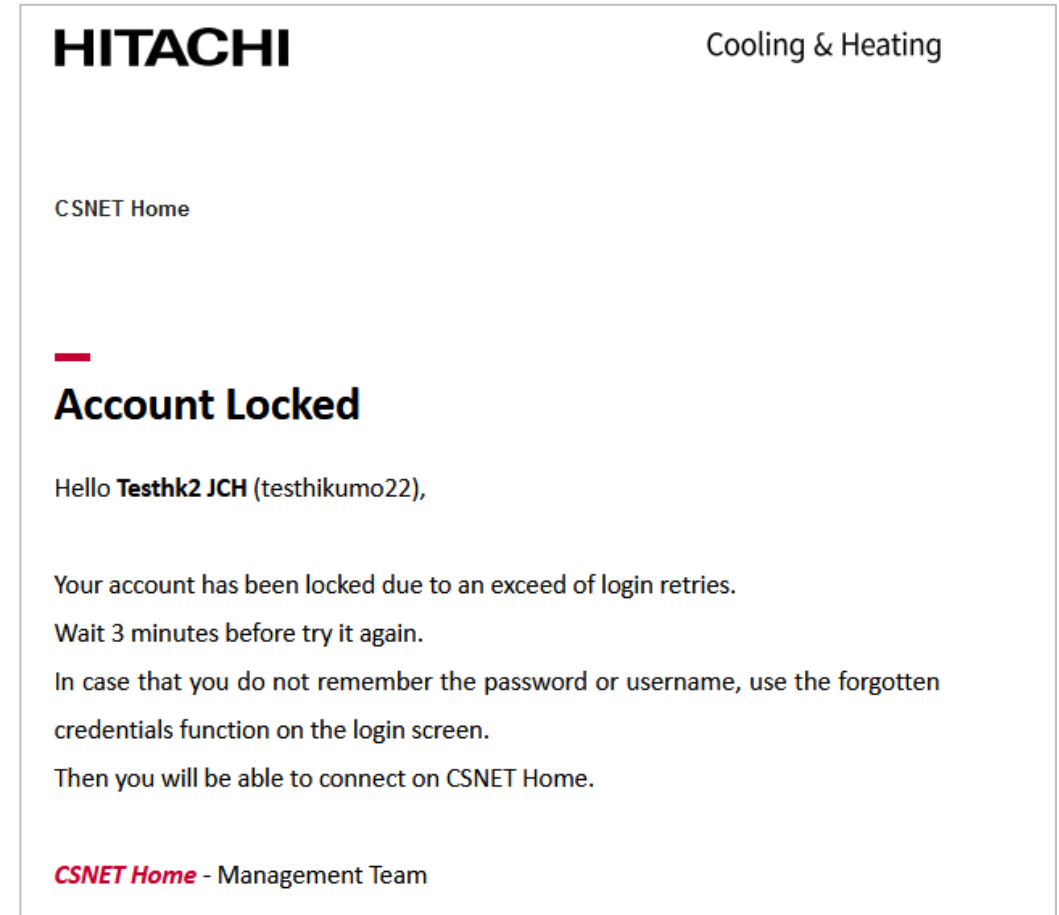
1 2 3 4 5 6 7 8 9 0

a z e r t y u i o p

q s d f g h j k l m

↑ w x c v b n ↵

!#1 , Français (FR) . Go



HITACHI

Cooling & Heating

CSNET Home

## Account Locked

Hello **Testhk2 JCH** (testhikumo22),

Your account has been locked due to an exceed of login retries.  
Wait 3 minutes before try it again.

In case that you do not remember the password or username, use the forgotten credentials function on the login screen.

Then you will be able to connect on CSNET Home.

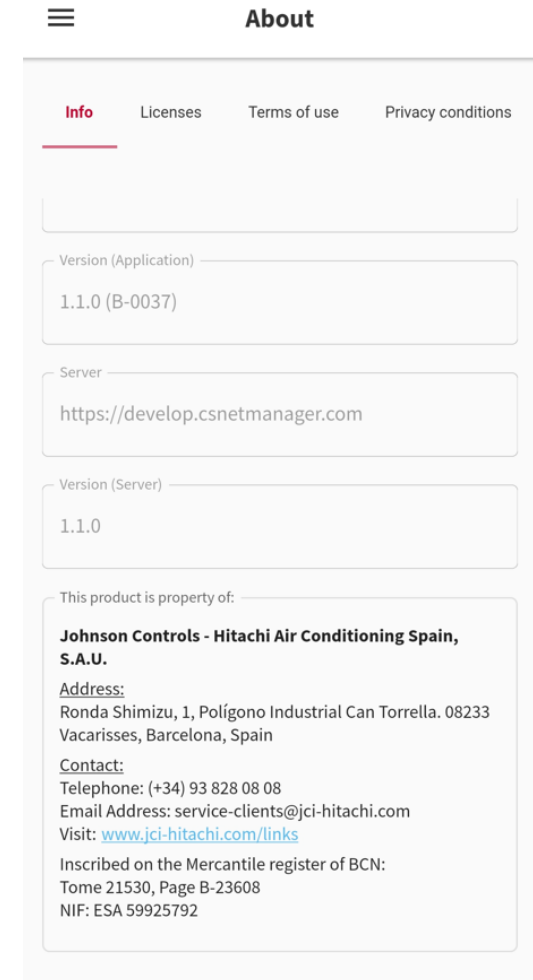
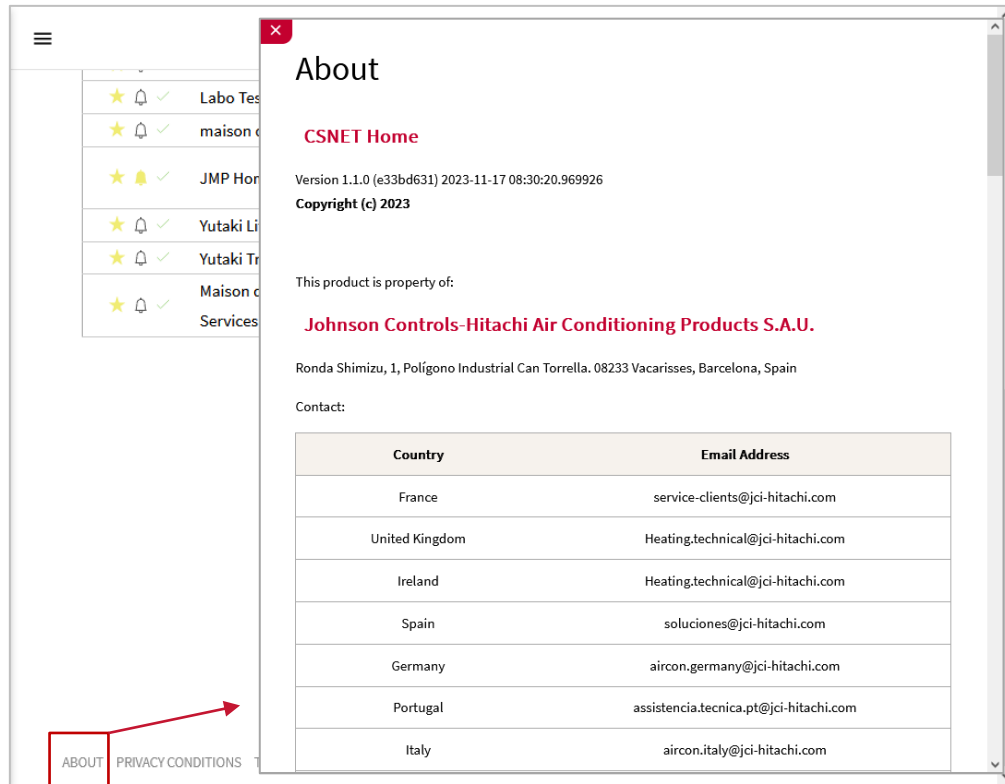
**CSNET Home** - Management Team

A notification by email is sent to the user in case of repeated wrong login in a short time (more than 5 times in 1 minute).  
The forgot password procedure is available from the connection page.



# CSNET Home v1.1: new mobile + web App features

Contact information by email available on Apps



Contact information is now available on mobile and web apps:

- List of contact emails from the Web App, from the “About” menu
- On mobile App, the contact email address is automatically selected according the country selected by the user when creating his account.

# 3

**New CSNET Home features**

**Web App - PRO features**

air

# CSNET Home PRO – selecting and controlling one installation

From the main menu, select one installation for which Supervision access was granted by the end user (control access allowed, not read only mode)

The login button appears at the lower right corner

Search

**Filter Installations**

≡ All
★ Favourite
🔔 Alarm Subscription
⚡ Alarm
✓ Working
☐ Show deleted installations

	Name	Owner	Devices	Supervision access	Actions
★ 🔔 ✓	House of PELOUX-GUYOT	guyot-amandine698	Anse house	✓	🗑️
★ 🔔 ✓	Pierre Berry	cberrypi68	Yutaki S Pierre Berry	-	
★ 🔔 ⚡	Labo Test	johnsteed.65	Yutaki S Labo JMP	-	📍
★ 🔔 ✓	JMP Home	jpero2023		-	
★ 🔔 ✓	Yutaki Lite Labo	testhikumo22	Yutaki SCombi Lite	-	📍
★ 🔔 ✓	Maison de ENGIE Home Services	thierry.devant738	ATW-IOT-01	✓	🗑️ 📍
★ 🔔 ✓	Haus von Gerhard	gautier.78		-	
★ 🔔 ✓	Yutaki SC Showroom	testhikumo69	Yutaki SC Formation Lyon	✓	🗑️ 📍

Login

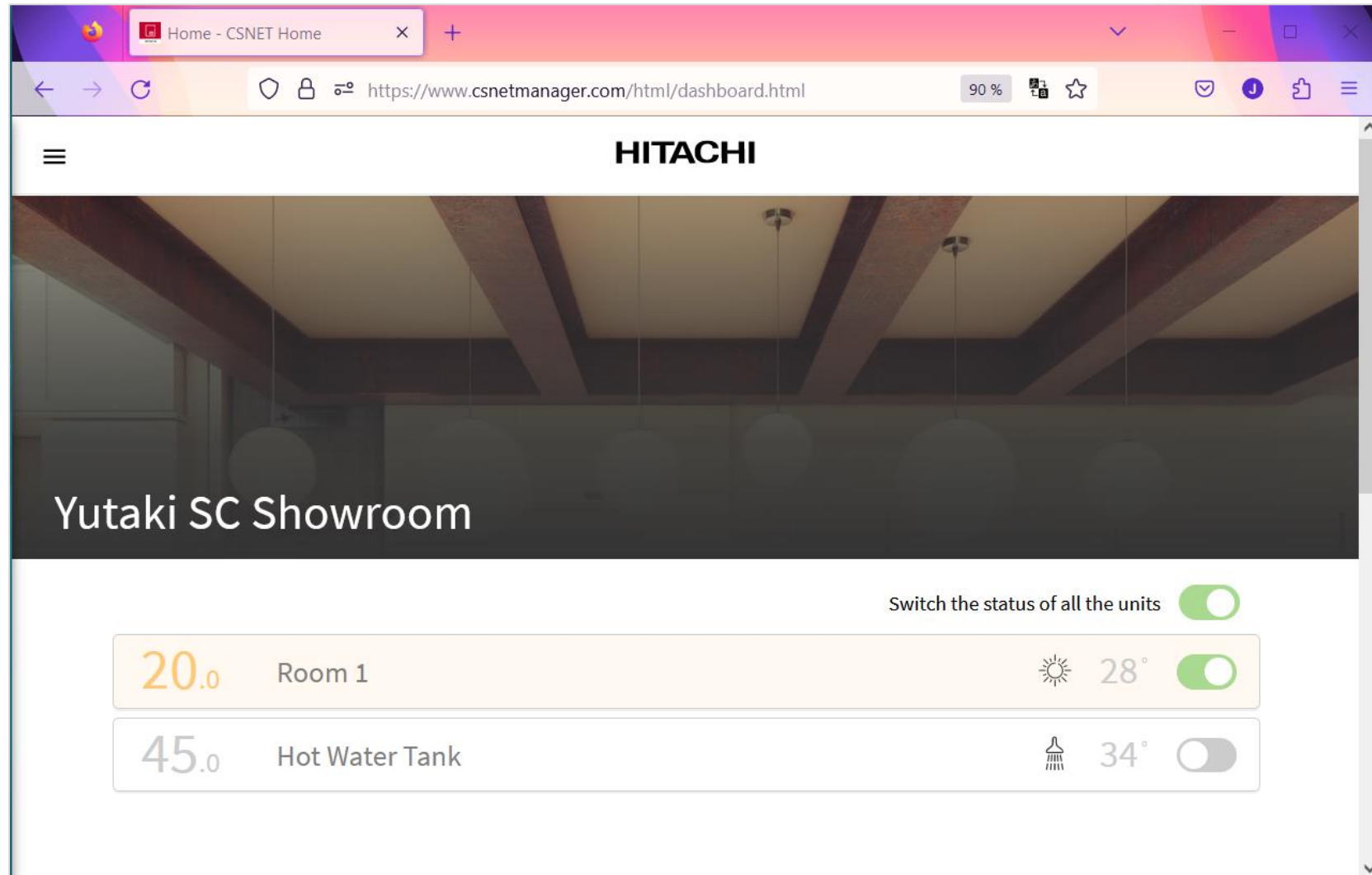
Note: it is not necessary to login on a site to monitor the related parameters – this is only necessary in order to control the unit from the CSNET Home end user view.

Click on Login to access to the control view of the system, as if you were the end user.

## CSNET Home PRO – selecting and controlling one installation

Once logged in, the PRO user can control the system as if he was the end user.

This control mode requires the agreement of the end user (control mode shall be granted for the related PRO user, instead of monitoring mode set by default).



# CSNET Home PRO – selecting and controlling one installation

The PRO user can access to the customer's system **from the Web app and from the mobile app**, once he has logged to the installation in from the Web app. In this way, the PRO user can get connected to the installation exactly in the same way as the end user and check potential matters.

≡ All ★ Favourite 🔔 Alarm Subscription ⚙ Alarm ✓ Working ☐ Show deleted installations

Country

	Name	Owner	Devices	Supervision access	Actions
★ 🔔 ✓	House of PELOUX-GUYOT	guyot-amandine698	Anse house	✓	🗑
★ 🔔 ✓	Pierre Berry	cberrypi68	Yutaki S Pierre Berry	-	
★ 🔔 ✓	maison de Berry	cberrypi68		-	
★ 🔔 ✓	Show room HITACHI	frederic.segault889	Yutaki SCombi showroom	✓	🗑 📍
★ 🔔 ✓	Haus von Gerhard	gautier.78		-	
★ 🔔 ✓	Woodstock	richard644	Downstairs Upstairs	✓	🗑 📍
★ 🔔 ✓	HITACHI TRAINING ROOM	pawelp.hitachi2023	Training room	✓	🗑 📍
★ 🔔 ⚙	Labo Test YSC Lite	johnsteed.65	Yutaki SCombi Lite	-	📍
★ 🔔 ✓	Yutaki S Labo	johnsteed.65	Yutaki S Labo JMP	✓	🗑 📍

**Login**

HITACHI

Woodstock

Stop all the units ☒

UFH - Downstairs ☒

30.0 DHW- Downstairs ☐ 47.0

UFH - Upstairs ☒

50.0 DHW - Upstairs ☐ 27.0

CSNET Home

Welcome to  
**Woodstock**

13°

Stop all the units ☒

UFH - Downstairs ☒

30.0 DHW- Downstairs ☐ 47.0

UFH - Upstairs ☒

50.0 DHW - Upstairs ☐ 27.0

HITACHI

Show room HITACHI

Woodstock

Weekly Timer

Holiday Mode

Power Consumption

Error Codes

Installation Settings

Application feedback

My Account

About

Once the PRO user has logged-in to the customer's installation from the PRO interface, he can use the mobile App and his account to access the customer's system. The customer's site automatically appears or disappears from the installation list on the mobile App, based on the actions done on the PRO Web App.

# CSNET Home v1.1: new features

Summary of the new functions for CSNET Home and software update requirements

CSNET Home Features		Required software update to run the new CSNET Home functions					
New CSNET Home function	Related CSNET Home App	Mobile App update v1.1	Web App update v1.1	Server update v1.1	ATW-IOT-01 update	Yutaki LCD update H-0287	Yutaki Main PCB update H-0289
Displaying unit capacity	PRO features	-	Yes	Yes	Yes	-	Yes
Display of PCB / LCD Software	PRO features	-	Yes	-	Yes	Yes	Yes
System configuration settings of LCD controller available in CSNET Home PRO menu (read & write)	PRO features	-	Yes	Yes	Yes	Yes	Yes
Country management summary view, for PRO Admins	PRO features	-	Yes	Yes	-	-	-
List of automatic emails sent by the system	PRO features	-	Yes	Yes	-	-	-
Improved order log with timer and holiday mode orders + new filters	PRO features	-	Yes	Yes	Yes	-	-
Manual fields for unit model and serial number	PRO features	-	Yes	Yes	-	-	-
Country filter on installation list	PRO features	-	Yes	Yes	-	-	-
List of all the users for admin profiles	PRO features	-	Yes	Yes	-	-	-
List of users and installations for service companies and distributors	PRO features	-	Yes	-	-	-	-
Revoke function for admin profiles to cut the link between companies and installations	PRO features	-	Yes	Yes	-	-	-
WiFi level quality on IOT gateway status	PRO features	-	Yes	Yes	Yes	-	-

Yes: related software update is mandatory for this function  
 “-”: related software update is not necessary for this function

# CSNET Home v1.1: new PRO features

## CSNET Home PRO main page – Installation status

### Installation Status

Search

Filter Installations

☒ All ☒ Favourite ☒ Alarm Subscription ☒ Alarm ☒ Working ☐ Show deleted installations

Country All

	Name	Owner	Devices	Supervision access	Actions
★ 🔔 ✓	House of PELOUX-GUYOT	guyot-amandine698		✓	🗑️
★ 🔔 ✓	Pierre Berry	cberrypi68		-	
★ 🔔 ✓	Labo Test	johnsteed.65		-	📍
★ 🔔 ✓	maison de Berry	cberrypi68		-	
★ 🔔 ✓	JMP Home	jpero2023	Yutaki SC Showroom Lyon	✓	🗑️ 📍
★ 🔔 ✓	Yutaki Lite Labo	testhikumo22		-	📍
★ 🔔 ✓	Yutaki Training Lyon	testhikumo69		✓	🗑️
★ 🔔 ✓	Maison de ENGIE Home Services	thierry.devant738		✓	🗑️ 📍

Logout from: JMP Home

The main page of CSNET Home PRO has been improved:

- Installations can now be sorted by country
- Improved messages (double popup) and description popup for the available function (like deleting one installation)

Confirmation

You are about to remove the end user installation and the IOTs devices linked to that installation.  
Are you sure you want to delete it?

Confirmation

Once deleted, the IOT-01 devices can be linked again to one installation by doing the discovery procedure from the end user account and CSNET Home mobile App.  
Are you sure you want to delete it?

Deletes the user's installation (all data related to the IOT gateway used is erased from the user account) and removes this installation from this list. The user account is not deleted.

# CSNET Home v1.1: new PRO features

## Installation & Unit information pages

Information	Device	Operation Data	History	Error Codes	Order Log	System Configuration
<b>Installation</b>						
Installation Name	JMP Home					
Owner Name	John-Michael PERON (jpero2023)					
Owner Email Address	jeanmichel.peron@jci-hitachi.com					
Address	2 Av. Urbain le Verrier					
City	Saint-Priest (Rhône)					
Country	France					
Zip Code	69800					
Latitude & Longitude	45.713087,4.9560623					
Time Zone	<div>Europe/Paris</div> <div>✓</div>					

<b>Unit Information</b>	
Unit type	Yutaki SC
Capacity	--
Creation Time	2023/11/13 15:35:16
IDU Model Code	RWD-2.0RW1E-220S
IDU Serial Number	4QE75454
ODU Model Code	RAS-2WHVRP1
ODU Serial number	000548
Central Operation	Full
LCD version	H-0479
Main PCB version (IDU)	H-4177
Alarm Code	(00) No Alarm


These pages have been improved:

- Better description
- Adding free fields for units' model name and serial number
- Adding Central operation status (especially for Yutaki units before 2021)
- Adding LCD and IU PCB firmware (OU PCB firmware is not available through HLINK so far)



# CSNET Home v1.1: new PRO features

## Gateway information

Information	Device	Operation Data	History	Error Codes	Order Log	System Configuration
<b>General Information</b>						
Device ID (Server Database)		127				
Firmware Version		H-0003 01003F0065312034				
Device Key		675284241363				
Status		Online				
Last Communication		2023/11/17 18:51:00				
WiFi						
Problem Description		-				

Improvements:

- Better description
- Adding WiFi level information (a more detailed information will be displayed in a future update)

## CSNET Home v1.1: new PRO features

### Operation data

#### Water Side

Pump Speed	0%
Water Flowrate	0m3/h
Water Inlet Temperature	23°C
Water Outlet Temperature	23°C
Water Setting Temperature TTWO	20°C
Water Pressure	1.48MPa

#### Outdoor Unit

Inverter compressor frequency	0Hz
Gas Temperature (Refrigerant)	23°C
Liquid Temperature (Refrigerant)	23°C
Discharge Gas Temperature (Refrigerant)	47°C
Evaporation Gas Temperature (Refrigerant)	25°C
Discharge Pressure (Refrigerant)	1.5MPa
Suction Pressure (Refrigerant)	1.6MPa
Suction Pressure Correction Factor	<input type="text" value="/ 10"/>
Indoor Expansion Valve Status	35%
Outdoor Expansion Valve Status	0%
Compressor Running Current	0A
Outdoor Instantaneous Ambient Temperature	25°C

#### Improvements:

- Adding Water Pressure for compatible Yutaki units
- Adding a correction factor for the suction pressure value
- Correction of the automatic refresh of operation data (once per minute)

# CSNET Home v1.1: new PRO features

## Order log

HITACHI						
<div> <a href="#">Information</a> <a href="#">Device</a> <a href="#">Operation Data</a> <a href="#">History</a> <a href="#">Error Codes</a> <a href="#">Order Log</a> <a href="#">System Configuration</a> </div>						
Hour	Area	From	On/Off	Mode	Setting Temperature	Username
Filter	All ▾	All ▾	All ▾	All ▾	All ▾	All ▾
2023/10/30 18:41:39	Room 1	Change on unit	-	-	18°C	
2023/10/30 18:40:34	Hot Water Tank	Change on unit	-	-	52°C	-
2023/10/30 18:40:01	Hot Water Tank	Change on unit	○	-	-	-
2023/10/30 18:39:31	Hot Water Tank	Application	○	-	52°C	jpero2023
2023/10/30 18:39:25	Hot Water Tank	Application	○	-	-	jpero2023
2023/10/30 18:38:46	Circuit 2	Application	○	-	-	jpero2023
2023/10/30 18:38:24	Hot Water Tank	Change on unit	×	-	45°C	-
2023/10/30 18:38:24	Circuit 2	Change on unit	×	☀	-	

### Improvements:

- Manual orders are now recorded
- The origin of all the orders is indicated in the table: from mobile or Web App, on the unit, timer, holiday mode etc...
- The table can be filtered: by area, by origin, by order etc...

# CSNET Home v1.1: new PRO features

## System configuration

Information	Device	Operation Data	History	Error Codes	Order Log	System Configuration
Last Communication: 2023/11/17 19:48:39						
Space Heating						+
Space Cooling						+
Hot Water Tank						+
Swimming Pool						+
Complementary Heating						+
Heat Pump						+
Fan Coils						+
Optional Functions						+
Thermostat Configuration						+
Compensation Factors						+
Room Temp Demand OFF						+

Most of the parameters from the “System Configuration” menu of the LCD controller are now available from CSNET Home PRO:

- Possibility to read and write parameters remotely from CSNET Home PRO Web App
- This function requires a complete update of CSNET Home system + updated Yutaki unit (LCD controller H-0287 + Main PCB H-0289)

# CSNET Home v1.1: new PRO features

## System configuration – Space heating & space cooling parameters

Space Heating

Circuit 1

Water Calculation Mode

OTC Mode	Gradient
C1TA1L	-20 °C
C1TA1H	20 °C
C1TS1L	44 °C
C1TS1H	20 °C
Curve	0.4
Fixed T.	40 °C
Δθ	0 °C

Eco Offset Water Set. 3 °C

User Offset 0 °C

Working Limits

Maximum Supply T.	60 °C
Minimum Supply T.	20 °C

Space Cooling

Circuit 1

Water Calculation Mode

OTC Mode	Deactivated
CC1TA1L	23 °C
CC1TA1H	32 °C
CC1TS1L	22 °C
CC1TS1H	16 °C
Fixed T.	19 °C

Eco Offset Water Set. 3 °C

User Offset 0 °C

Working Limits

Maximum Supply T.	22 °C
Minimum Supply T.	16 °C

- All the OTC parameters can be updated
- This includes the activation / deactivation of space cooling or any circuit (DHW, SWP)
- The same registers are available for Circuit 2.
- Specific parameters are available for DHW and SWP zones.

# CSNET Home v1.1: new PRO features

## System configuration – Thermostat and Room compensation factors

Thermostat Configuration

Thermostat 1

None

Wireless Binding ID

1

Thermostat 2

None

Wireless Binding ID

2

Compensation Factors

Room Temp Demand OFF

Circuit 1

Room Demand OFF Heat

1 °C

Room Demand OFF Cool

1 °C

Circuit 2

Room Demand OFF Heat

1 °C

Room Demand OFF Cool

1 °C

Compensation Factors

Circuit 1

Compen.Factor Heat

2

Max Compen.Factor Heat +

10 °C

Max Compen.Factor Heat -

-10 °C

Compen.Factor Cool

Off

Max Compen.Factor Cool +

5 °C

Max Compen.Factor Cool -

-5 °C

Circuit 2

Compen.Factor Heat

2

Max Compen.Factor Heat +

10 °C

Max Compen.Factor Heat -

-10 °C

Compen.Factor Cool

Off

Max Compen.Factor Cool +

5 °C

Max Compen.Factor Cool -

-5 °C

- Thermostat configuration can be updated remotely, but the local actions on the RTU may be necessary.
- Room temperature compensation factors and Demand-OFF control are also available for circuit 1 and 2.

# CSNET Home v1.1: new PRO features

## System configuration – Optional functions & water pump configuration

Heat Pump -

Water Pump Configuration -

Operation Mode	Fix	▼
Space Speed	100 %	▼
Pumps During DHW	Yes	▼
DHW Speed	100 %	▼
SWP Speed	100 %	▼
Overrun Time	10 min	▼
Stop Conditions	Standard	▼
Minimum OFF Time	40 min	▼
Minimum ON Time	10 min	▼
Pump Setup	Standard	▼

Optional Functions -

Hydraulic Separator +

Energy Configuration +

Smart Function +

Heating Auto On/Off +

Auto Heat/Cool +

Hot Water Tank +

Emergency Operation -

Space Heating	Deactivated	▼
Hot Water Tank	Deactivated	▼
Mode	Manual	▼

Water pump parameters and most of the optional functions can be set from CSNET Home PRO.



# CSNET Home v1.1: new PRO features

## System configuration

### Summary of the available settings

Refer to the Yutaki Service Manual for details about all these settings.

#### Non-available settings from CSNET Home PRO:

- Input and output contacts configuration settings (“I/O and Sensor” menu).
- Test run, screed drying, air purge, pump down procedures.

SYSTEM CONFIGURATION SETTINGS FROM CSNET HOME PRO			
Menu	Zones / Sub menu		Settings
Space heating	Circuit 1, Circuit 2	Water calculation mode	OTC modes + all OTC settings
	Circuit 2	Mixing valve	Mixing valve settings
Space cooling	Circuit 1, Circuit 2	Water calculation mode	OTC modes + all OTC settings
	Circuit 2	Mixing valve	Mixing valve settings
Hot Water Tank	Anti-Legionella	Status, mode, Setting temperature and all setting parameters	
		Status and all setting parameters	
Swimming Pool	Status and temperature setting parameters		
Complementary Heating	Heating source	HP only, HP+EH, HP+BO, HP+BO+EH	
	Electric Heater	EH settings if EH is selected as Heating Source	
	Boiler combination	Boiler settings if BO is selected as Heating Source	
	Solar combination	Input demand or Total control status setting	
		Input demand settings if selected	
Heat Pump	Water Pump Configuration	Operation mode and all settings	
	Night Shift	Capacity setting, timer settings	
	Seizure Protection	Status setting and all parameters	
		Outdoor average Timer, Min ON time, Min OFF time	
Fan coils	Controlled Fan zones	Room 1-2, Deactivated, Heating, Cooling, Heating+Cooling	
	Comfort Temperature Offset	Fan 1, Fan 2, Off or offset setting	
	Demand Off actions	Heating, Cooling, action for each room	
Optional Functions	Hydraulic separator	Status setting	
	Energy configuration	Input calculation setting, popwer meter settings, capacity calculation setting	
	Smart Function	Status settings, Smart Action, Trigger type, Start Boiler, Start DHW Heater settings	
	Heating Auto On/Off	Status setting, Switch-Off temperature, Switch-On diferential	
Hot Water Tank	Circuit Pump	Pump activation setting, related Timer settings if Timer is selected	
	DHW Boost	Boost trigger type and tempertaure setting	
Emergency Operation	Space heating and Mode settings		
Thermostat configuration	Thermostat 1	Type of Thermostat (None, Wired, wireless) and related settings	
	Thermostat 2		
Compensation factors	Circuit 1, Circuit 2	Compensation factors for heating and cooling operations	
Room Temp. Demand OFF	Circuit 1, Circuit 3	Demand-Off temperature offset for heating and cooling operations	

# CSNET Home v1.1: new PRO features

## System configuration – setting parameters

Parameters can be set from CSNET Home PRO interface:

- Look for the relevant parameter
- Select the new setting value => App is highlighting the modified parameter and the previous value

Several parameters can be updated at the same time, it is recommended to **not set more than 4 or 5 parameters in one go**.

Once the settings are done, click on “Apply” in the yellow pop-up window.

Information
Device
Operation Data
History
Error Codes
Order Log
System Configuration

Last Communication: 2023/11/20 19:42:26

Space Heating

Circuit 1

Water Calculation Mode

OTC Mode	Gradient	
C1TA1L	-20 °C	
C1TA1H	20 °C	
C1TS1L	44 °C	
C1TS1H	20 °C	
Curve	0.4	Previous Value = 0.6
Fixed T.	41 °C	
$\Delta\theta$	1 °C	Previous Value = 0 °C
Eco Offset Water Set.	4 °C	Previous Value = 3 °C
User Offset	0 °C	

There are changes pending to be transferred to the unit  
Once the configuration will be finished, click on the apply button to send it to the unit.

Apply
Cancel

# CSNET Home v1.1: new PRO features

## System configuration – setting parameters

Once the settings are done, click on “Apply” in the yellow pop-up window.

The orders are transmitted from the App to the server, and from the server to the gateway, then to the unit.

Application time to the Yutaki unit: **30s to 1 min**

Setting refresh time on CSNET Home App: **2 to 10 min**

As this refresh time is a bit long, the “pending” settings are highlighted on the Web App.

After some minutes, the setting will be synchronized between the App and the Yutaki unit, the “pending” information will disappear automatically.

Curve	0.4
Fixed T.	41 °C
$\Delta\theta$	1 °C
Eco Offset Water Set.	4 °C

Information	Device	Operation Data	History	Error Codes	Order Log	System Configuration
Last Communication: 2023/11/20 19:42:26						
Space Heating						
Circuit 1						
Water Calculation Mode						
OTC Mode						Gradient
C1TA1L						-20 °C
C1TA1H						20 °C
C1TS1L						44 °C
C1TS1H						20 °C
Curve						Pending = 0.4 0.6
Fixed T.						41 °C
$\Delta\theta$						Pending = 1 °C 0 °C
Eco Offset Water Set.						Pending = 4 °C 3 °C
User Offset						0 °C

**Refresh time of these settings can require 2 to 10 minutes**, especially because these settings are written on the EEPROM of the Yutaki main PCB.

Refresh time for such setting cannot be reduced to a couple of seconds.

# CSNET Home v1.1: new PRO features

## System configuration – setting parameters – display with old Yutaki units

As commented previously, the System configuration settings are available only for up-to-date Yutaki units.

When checking an “old” Yutaki unit (2016~2012 range) with CSNET Home v1.1 system, the “System Configuration” page will not be displayed on App.

Example of “old” Yutaki S units connected to CSNET Home:

- Yutaki software versions are read on CSNET Home
- System Configuration settings are not available.

Central Operation	Air
LCD version	H-0198
Main PCB version (IDU)	H-0185
Central Operation	Air
LCD version	H-0212
Main PCB version (IDU)	H-0216

**Reminder:** Yutaki units from [2016~2021] can be connected to ATW-IOT-01 and CSNET Home. Make sure the Central Operation setting is set to “Air” instead of “Local” to allow the application of remote orders to the unit.

If this setting is kept as “Local”, the Yutaki unit will be in read-only mode.

Select the Device

Yutaki S Labo JMP

Select the Unit

Unit 0, 0

↻

Information

Device

Operation Data

History

Error Codes

Order Log

Installation

Installation Name

Yutaki S Labo

Owner Name

John Steed (johnsteed.65)

Owner Email Address

testhikumo4@gmail.com

Address

2 Rue de Lombardie

City

Saint-Priest (Rhône)

Country

France

Zip Code

69800

Latitude & Longitude

45.71324134875128,4.956114329483486

Time Zone

Europe/Paris

✓

# CSNET Home v1.1: new PRO features

## New account management functions





Additional menus are now available for admin users :

- List of installations per Service Partner or Distributor
- Summary of the Country Manager accounts
- New admin menu with the list of all the users
- Email manager: displays the list of all the automatic email sent by CSNET Home server


Admin - Users List

Search


Add User

ID	Username	Email Address	Country	Privileges	Actions
254	davidrico22	david.rico@jci-hitachi.com	Spain	Admin	ADMIN
267	asaez.84	albert.savez@jci-hitachi.com	Spain	Admin	ADMIN
288	davidrico21	ricodav@gmail.com	Spain	Standard	 
437	qasuper.2023	qasuper@csnetmanager.com	France	Admin	ADMIN
755	oleguer.puig88	oleguer.puig@gmail.com	Spain	Admin	ADMIN
765	albert.jci.84	albert.saez@jci-hitachi.com	Australia	Standard	 

### Distributors

 Distributors


 Users List

 Installations


### Service Partners

 Service Partners


 Users List

 Installations

### Country Management

 Country Access


 Users List


 Summary

### Admin

 Users List

 Email Manager

 My Account

 Logout

# CSNET Home v1.1: new PRO features







## New management functions for Admin users

**Service Partners** and **Distributors** menus:

New popup messages to explain the action buttons

List of installation per company:

- Allowing admin users to have a clear view on the installations linked to the company
- “Unlink” command available to revoke the link between the company and the installation

ID	Username	Email Address	Country	Manager	Actions
5419	albertdist.84	albert@jjjjj.com	France	<input checked="" type="checkbox"/>	  
12681	albertdist.86	dfffj.bepo@gmail.com	Spain	<input type="checkbox"/>	  

This user will be removed from the company's workforce, but the user account will remain active as a standard user.

✕

### Confirmation

You are about to remove the link between the company and the selected installation. All the users of the company will no longer get access to this installation. This action will not affect the end user account. Do you want to continue?






CancelAccept

## Distributor - Installations

### Distributors

JMP Distrib company

### Search

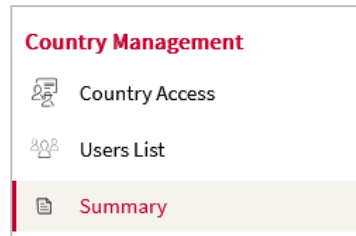
Name	Owner	Devices	Supervision access	Actions
Yutaki Training Lyon	testhikumo69		✓	
Labo Test	johnsteed.65		-	 
Yutaki Lite Labo	testhikumo22		✓	 

Remove the link between the company and the installation

# CSNET Home v1.1: new PRO features

## New management functions for Admin users

### Country Management menu



**Summary:** displays the list of all the existing Country admin users, with their username, email address and the list of supervised country (when several countries are managed, there are several lines for the same user account).

This page is only a list.

To affect one or several countries to one admin, use the “Country Access” menu.

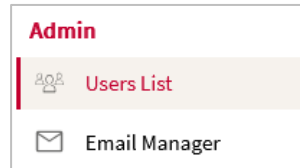
### Country Management - Summary

ID	Username	Email Address	Country
5473	hitachi1993	cesar.angues@jci-hitachi.com	France
14100	username02	user2@user.com	Italy
14100	username02	user2@user.com	Germany
6339	aurelien.serol1304	aurelien.serol@jci-hitachi.com	France
6960	frederic.segault889	frederic.segault@gmail.com	France
7248	fontaine.maximilien709	fontaine.maximilien@gmail.com	France

# CSNET Home v1.1: new PRO features

## New management functions for Admin users

### Admin menu













**Users List:** displays the list of all the existing users, with their account country (country of residence declared when creating the account) and privilege (admin or standard status)

Admin users can edit the user profiles from this page, if the user is not an Admin.

## Admin - Users List

Search

Add User

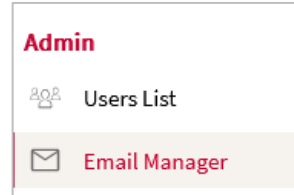
ID	Username	Email Address	Country	Privileges	Actions
12704	miguel00	miguelangel.barquilla@jci-hitachi.com	Spain	Standard	 
14098	username01	user1@user.com	Germany	JCH-EU Admin	<span>ADMIN</span>
14100	username02	user2@user.com	Germany	Country Admin	 
14161	supernial001	Bandrejus@gmail.com	Spain	Standard	<span>PENDING</span>  
14211	username03	username03@user.com	Italy	Admin	<span>ADMIN</span>
14212	username04	user@uddser.com	France	Service (Manager)	 
14328	andrejus_sukileliai32	Andrejus@Berescanskis.lt	Lithuania	Standard	 



# CSNET Home v1.1: new PRO features

## New management functions for Admin users

### Admin menu



**Email manager:** displays the list of all the automatic email sent by CSNET Home server

The page can be a bit long to load, wait for 10-20s to see the table. A spinner and a description message will be added in a next update, to avoid confusion.

Email ID is the server internal reference of the email sent.

Email type code: indicate the purpose of the email (like the subject of the email).

Email type code	Description
0	Invite guest to installation
1	Register: Email Confirmation
2	Change Email from your account: new email confirmation
3	A new user account has been registered, notification sent to the country managers (function not operating yet)
4	Distributor request access to your installation
5	Service Partner request access to your installation
6	User accepted the distributor
7	User accepted the service partner
8	Good feedback sent by a user
9	Bad Feedback send by a user
10	Password recovery
11	Account Locked
12	Notification of installation Alarm to PRO subscribers

## Email Manager

ID	Type	Subject	Email Address	Retry Cnt	Time	Closed At
18629	11	CSNET Home - Account Locked	testhikumo2@gmail.com	0	2023/11/17 18:22:31	2023/11/17 18:22:32
18405	6	CSNET Home - User has declined access to the installaton	adarias2@gmail.com	0	2023/11/14 12:05:14	2023/11/14 12:05:17
18404	6	CSNET Home - User has declined access to the installaton	adarias4@gmail.com	0	2023/11/14 12:05:14	2023/11/14 12:05:16
18403	6	CSNET Home - User has declined access to the installaton	15021	0	2023/11/14 12:05:14	2023/11/14 12:05:15
18400	6	CSNET Home - User has granted access to the installaton	adarias2@gmail.com	0	2023/11/14 11:27:42	2023/11/14 11:27:46
18399	6	CSNET Home - User has granted access to the installaton	adarias4@gmail.com	0	2023/11/14 11:27:42	2023/11/14 11:27:44
18398	6	CSNET Home - User has granted access to the installaton	15021	0	2023/11/14 11:27:42	2023/11/14 11:27:43

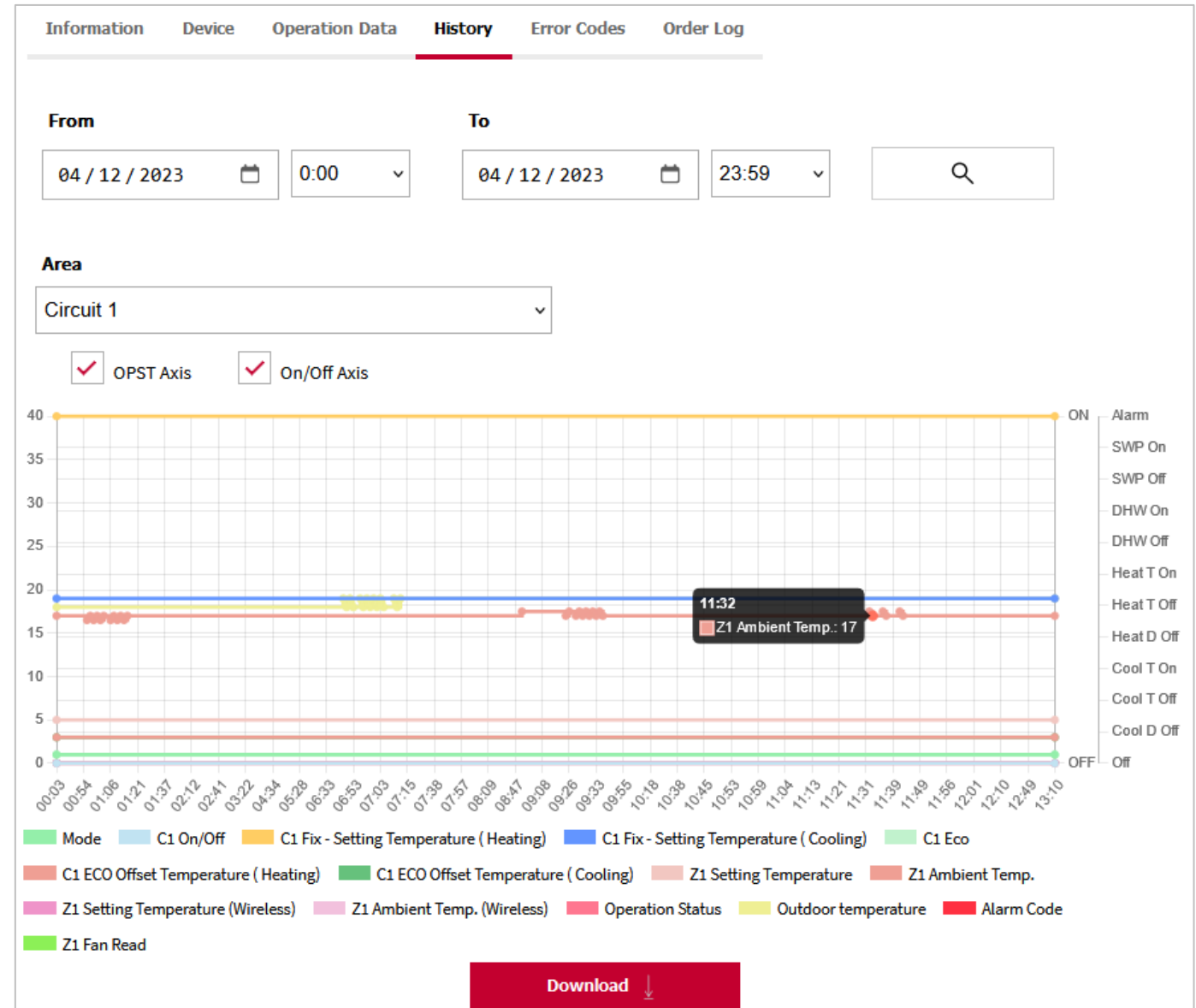
# CSNET Home v1.1: PRO features

## Historical data

Display of historical data on Web App was affected by an issue on previous version. This has been solved.

Reminders:

- IOT gateway must be powered ON and online to get historical data on Apps
- If the Yutaki unit is powered OFF: no data
- If the Yutaki unit is in OFF status (stand-by), powered ON and IOT gateway online, data is well recorded and displayed.

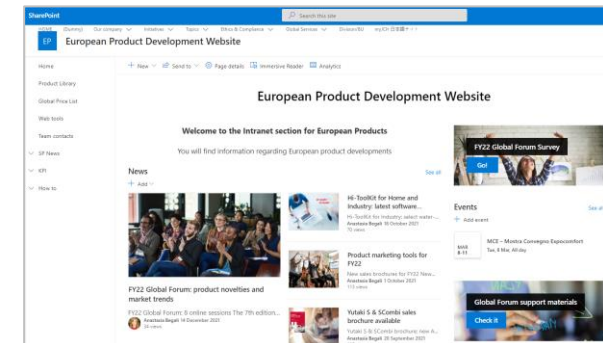


# Documents about CSNET Home and ATW-IOT-01

The following documents can be found on the EU Share Point :

- Advanced Product News: [Share Point link](#)
- Press release: [Share Point link](#)
- Instruction manual: [Share Point link](#)
- Pictures ATW-IOT-01: [Share Point link](#)
- Application screenshots: [Share Point link](#)
- Features & Benefits presentation: [Share Point link](#)
- Sales brochure: [Share Point link](#)
- CE certificate for ATW-IOT-01: [Share Point link](#)
- Yutaki Main PCB and LCD firmware: [Share Point Link](#)

Note: all documents are now available!



# Appendix

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**Shared folder from JCH-ES  
Software update material**

air

## Shared Folder from JCH-ES – Software update

Service Teammates can get the Yutaki firmware files and instructions to update the units from a shared folder created by JCH-ES:

[BTS-SP-JCH-ES Software for Rewriting](#)

BTS-SP-JCH-ES Software for Rewriting				
<div>Partager Copier le lien Synchroniser Ajouter un raccourci à OneDrive Télécharger Exporter vers Excel</div>				
Documents > Softwares for writing				
	Nom		Modifié	Modifié par
	Configurations		24 octobre 2022	Joaquim Abella
	E1a		24 octobre 2022	Joaquim Abella
	E2a		24 octobre 2022	Joaquim Abella
	E8a		24 octobre 2022	Joaquim Abella
	ISP300HOST_CD		24 octobre 2022	Joaquim Abella
	ISP3HostProg_ver4		14 février	Joaquim Abella
	PCB-RC Software		27 octobre 2022	Joaquim Abella
	Software writing instructions		24 octobre 2022	Joaquim Abella
	Software.xlsx		18 mai	Anna Carrera Singla

# Shared Folder from JCH-ES – Software update

Service Teammates can get the Yutaki firmware files and instructions to update the units from a shared folder created by JCH-ES:

[BTS-SP-JCH-ES Software for Rewriting](#)

Firmware files for Yutaki LCD and main PCB can be found in the RW(X)-R(W)1E folder

BTS-SP-JCH-ES Software for Rewriting				
<a href="#">Partager</a> <a href="#">Copier le lien</a> <a href="#">Synchroniser</a> <a href="#">Ajouter un raccourci à OneDrive</a> <a href="#">Télécharger</a> <a href="#">Exporter vers Excel</a>				
Documents > Softwares for writing > PCB-RC Software > Heating				
	Nom ▾		Modifié ▾	Modifié par ▾
	00 - No actualizada	✕	24 octobre 2022	Joaquim Abella
	01 - RW(X)- FSN	✕	24 octobre 2022	Joaquim Abella
	02 - RW(X)- (V)N(R)WE	✕	24 octobre 2022	Joaquim Abella
	03 - RW(X)- R(W)1E	✕	24 octobre 2022	Joaquim Abella
	04 - RASM-xxxxRE	✕	24 octobre 2022	Joaquim Abella
	05 - RASM-xx(V)R(W)1E	✕	24 octobre 2022	Joaquim Abella
	06 - YUTAKI H(C)	✕	24 octobre 2022	Joaquim Abella
	07 - OU YUTAKI	✕	24 octobre 2022	Joaquim Abella
	08 - RWD-xx xxxLT	✕	25 novembre 2022	Joaquim Abella
	09 - RW(X)- R(W)2E	✕	23 novembre	Joaquim Abella
	10 - HW(D-M)-WE	✕	27 novembre	Joaquim Abella

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**Thank you!**